

How to enable pop up windows in my browser?

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## How do I enable pop ups/ pop up windows on my browser?

If you are unable to download a report, file etc, your browser may have disabled the pop up setting which will allow a pop up window to appear. To allow the pop up windows to display please see the below instructions depending on your browser.

# **GOOGLE CHROME**

`1. On the report page select the *padlock icon* on the left hand side of the browser URL

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← → C 🙀 h ps://sportstg.force.com/SportsTGAdmins/apex/skuid_ui?page=STG_ListPage_Reports		९ 🖈 🔍 🗣 🧔 :
(Viewarte internation)		
MY ORGANISATION MEMBERSHPS PRODUCTS & FORMS REPORTS	۹	, <b>1</b>
Reports		
Standard Reports My Saved Reports		
Member Reports		
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2. A drop down menu will appear and you will need to select Site Settings

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← → C	https://sportstg.force.com/SportsTGAdmins/a Connection is secure X	aper/skuid_ui/page=STG_ListPage_Reports	Q ☆ @ ♥   Ø :
ord My ord	Your information (for example, passwords or credit card numbers) is private when it is sent to this site. Learn more	m Q	1
Reports Standard R	Certificate (Valid)		
Member F Adva Adva	Site settings		

3. Your browser will open these site settings in a new tab where you will have a list of optionsone will be called *pop-ups and redirects.* 

portstg.fo	rce.com		
٩	Şearch settings		
÷	https://sportstg.force.com		
0	Location	Ask (default)	•
	Camera	Ask (default)	<b>T</b>
Ŷ	Microphone	Ask (default)	
	Notifications	Ask (default)	Ŧ
0	JavaScript	Allow (default)	Ŧ
. *	Flash	Ask (default)	-
	Images	Allow (default)	Ŧ
Z	Pop-ups and redirects	Block (default)	
	Ads Block if site shows intrusive or misleading ads	Block (default)	-
0	Background sync	Allow (default)	

4. This setting will default to block, so you will need to select the *drop down arrow* and change this to *ALLOW* 

	Images	Allow (default)	•
Ø	Pop-ups and redirects	Allow	•
	Ads Block if site shows intrusive or misleading ads	Block (default) Allow Block	J.

5. Go back to the reporting tab. A message will display asking you to reload the page - click *RELOAD* 

Reports		
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To apply your updated settings to this site, reload this page Reload		×
← → C 🔹 https://sportsg.force.com/SportsTGAdmin/Apec/skuid_ui?page=STG_ListPage_Reports		९ ☆ ♀ ♥ ∅ :
🔹 https://sportsg.force.com/Sport. X 🏚 Settings X 🕇		- a ×

6. You can now re-download the report, file etc

# <u>SAFARI</u>

1. On the report page select *Safari* on the upper left of your screen and the select **PREFERENCES** 



2. From the menu select SECURITY



3. Uncheck the "block pop up windows" box

Fraudulent sites:	☑ Warn when visiting a fraudulent website
Web content:	<ul> <li>✓ Enable plug-ins</li> <li>✓ Enable Java</li> <li>✓ Enable JavaScript</li> </ul>
	Block pop-up windows
Accept cookies:	<ul> <li>Always</li> <li>Never</li> <li>Only from sites I visit Block cookies from third parties and advertisers.</li> <li>Show Cookies</li> </ul>
Database storage:	5 MB
Ask before send	ding a non-secure form from a secure website

4. Refresh the webpage and download the report, file etc

### **FIREFOX**

1. On the webpage select the **padlock icon** on the top left hand corner of the URL.

🥹 Meet Pocket: The Easiest Way to	\star Manager	× 🌣 Options	×   +	
← → ♂ ŵ	1) 🔒 https://m	nanager. <b>sportstg.com</b> /login/		

2. A drop down menu will appear, select the settings cog next to PERMISSIONS



### 3. Uncheck the "block pop-up windows" box

Privacy & Security	Pause notifications until Firefox restarts	
2 Firefox Account	✓ <u>B</u> lock pop-up windows	Exceptions
	Warn you when websites try to install add-ons	Exceptions
	Prevent accessibility services from accessing your browser Learn	more

4. Refresh the page and you can now download the report, file etc

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