# How do I view member's Order history?

23/09/2025 3:13 pm AEST

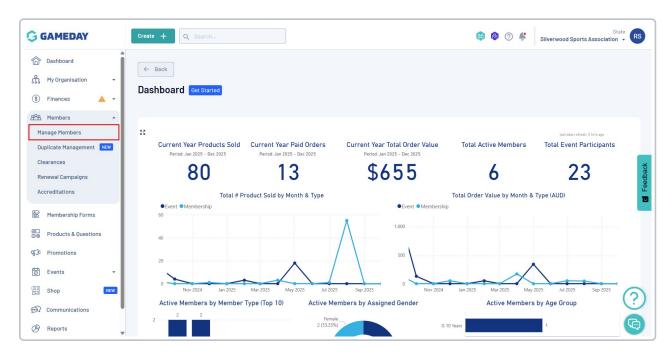
## Overview

Any member who has previously processed an order for your organisation will have a list of any current or previous orders listed on their record which you can view through GameDay.

## Step-by-Step

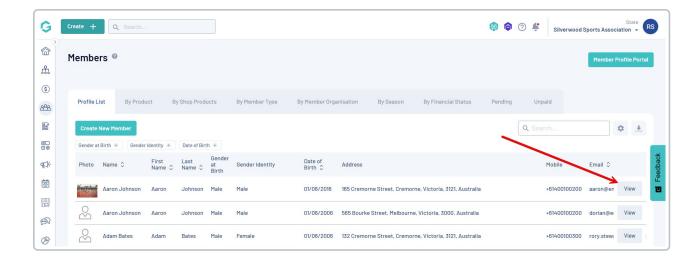
#### Step 1: Navigate to your member list

In the left-hand menu, click Members > MANAGE MEMBERS



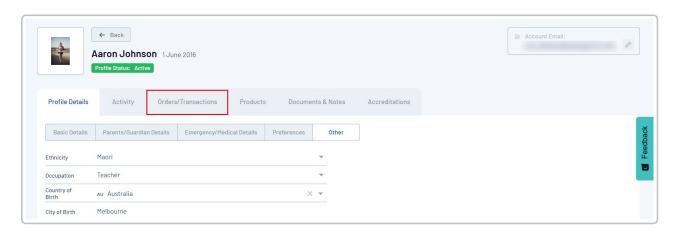
Step 2: View the relevant member

Search for the relevant member member, then click  $\boldsymbol{\mathsf{VIEW}}$  against their record



Step 3: Open the member's order list

### Click on the ORDERS/TRANSACTIONS tab



Here you will see a list of current/previous orders/transactions purchased by the member. It will show:

- Order Date
- Order Number
- The Organisation to which the order was processed
- Items purchased
- Payment Method
- A Status indicating whether the order has been Paid, Unpaid, Cancelled or Refunded

You can view a more details breakdown of an individual order by selecting VIEW PAYMENT

