

How do I adjust my Refund Period?

Last Modified on 20/09/2024 9:06 am AEST

In GameDay, each organisation can apply a **Refund Period**, which determines the number of days after an order has been paid that you can issue a refund for that order through GameDay.

For example, if an order is paid online on 1 January 2023 and your Refund Period is set to 365, then the order cannot be refunded through GameDay as of 1 January 2024.

To adjust your Refund Period:

1. In the left-hand menu, click **Finances** > **FINANCIAL SETTINGS**.

G	SAMEDAY	
	Dashboard	
, C C	My Organisation	•
\$	Finances	
Ma	anage Finances	
Fir	nancial Settings	
828	Members	•
	Membership Forms	•
0	Products & Questions	
₹J;	Promotions	
•	Events	•
¢	Reports	

2. Click **REFUNDS**.

Financial Setti	ngs			
Bank Details	Refunds	Processing Fees	Payment Gateways	

3. Click the number in the **Refund Period (Days)** field and enter your new refund period, then click **SAVE**.

inancial Settir	ngs			
Bank Details	Refunds	Processing Fees	Payment Gateways	
	number of days af		our organisation can issue a r	refund for an order. Input the amount of
days your organisati				

Related Articles