How do I send a Payment Request for multiple unpaid orders?

15/04/2025 4:31 pm AEST

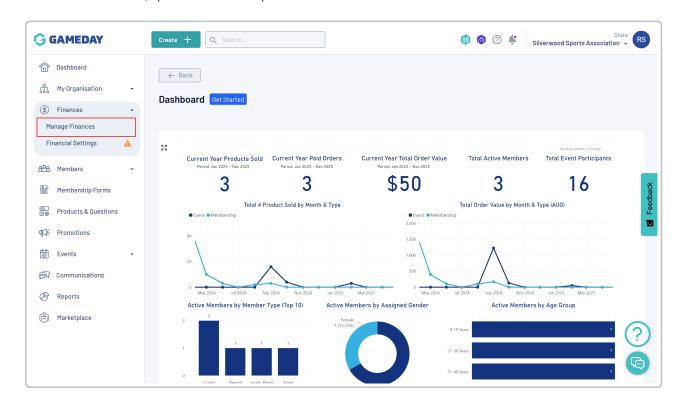
Overview

If you are an administrator for an organisation collecting payments online through GameDay, you have the ability to send an automated email to any members with an **Unpaid** order, prompting them to complete their payment online.

Step-by-Step

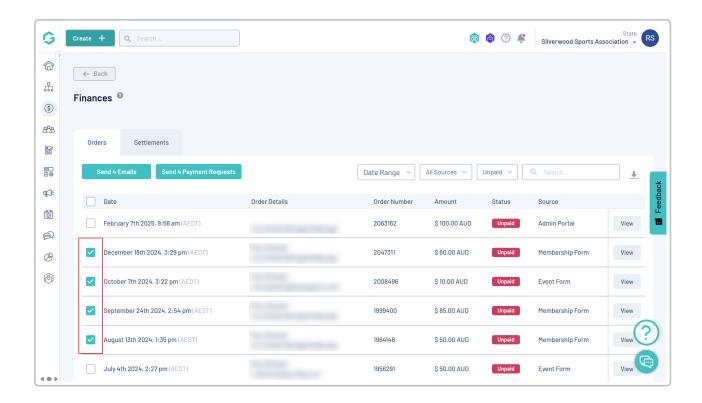
Step 1: Navigate to the Finances screen

In the left-hand menu, open the Finances option and select MANAGE FINANCES



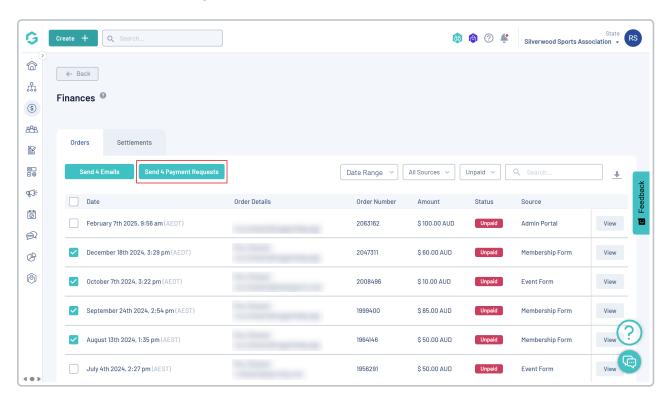
Step 2: Use the checkboxes to select relevant unpaid orders

For any relevant orders, tick the checkbox on the left-hand side of their order record

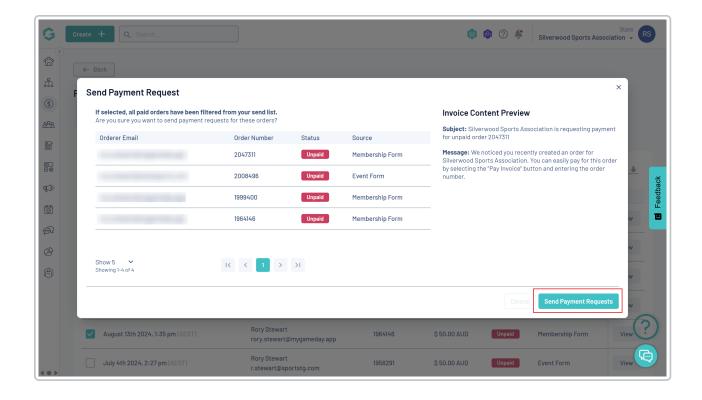


Step 3: Send the Payment Request

Click the **SEND X PAYMENT REQUESTS** button

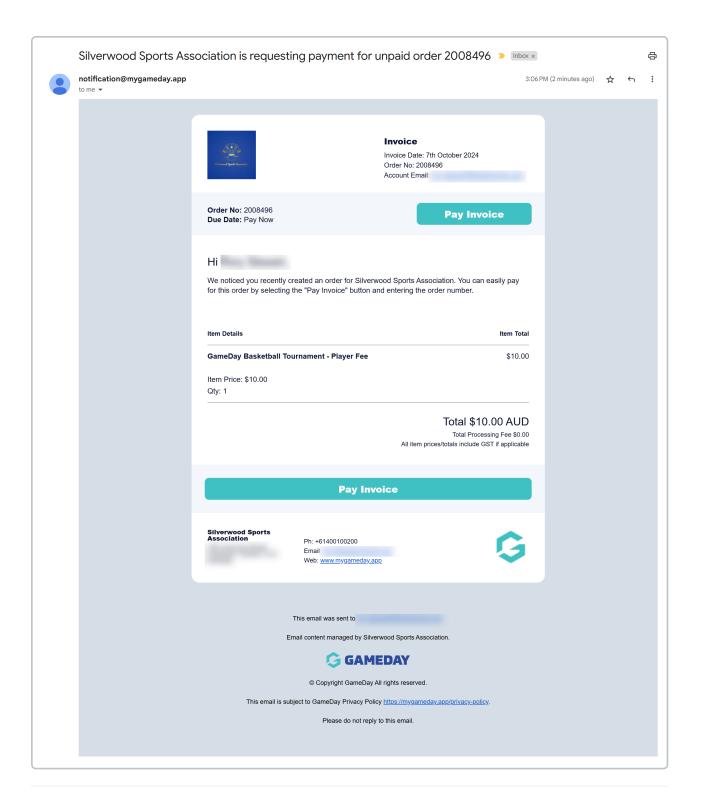


Review the details to ensure they are correct, then click **SEND PAYMENT REQUEST**



Step 4: The account holder can then submit payment directly for the relevant orders

An email will then be sent to each orderer's **Account Email** address prompting them to complete payment for their unpaid order



Watch

