



Abandoned Cart Notifications

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If a registrant abandons a membership or event form created through GameDay without completing payment through the form's online payment gateway, the system will send out a series of automatic notifications to remind registrants to pay their abandoned order, including a direct link to complete the payment securely online.

Abandoned Cart Notifications are sent at the following intervals:

- 1 hour after the order was created
- 72 hours after the order was created

When a user receives a reminder email in this scenario, they will have various information about the order displayed on the email including order number, selected products, member name, amount payable, organisation details and more.

Below is an example of a system-generated Abandoned Cart Notification:



Invoice

Invoice Date: 3rd April 2024

Order No: 1934932

Account Email: [REDACTED]

Order No: 1934932

Due Date: Pay Now

[Pay Invoice](#)

Hi Rory Stewart,

We noticed you created an order for Training a few days ago. You can easily pay for this Order by selecting the "Pay Invoice" button above. NB. your **Order Number** above as you will need to use this to access and pay for your invoice.

Item Details

Item Total

2024 Senior Membership

\$75.00

John Steele

Item Price: \$75.00

Qty: 1

Total \$75.00 AUD

Total Processing Fee \$0.00

All item prices/totals include GST if applicable

[Pay Invoice](#)

Training

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