



How do I set up my Stripe account through GameDay (Hong Kong)?

Last Modified on 10/12/2024 3:29 pm AEDT

Important: Before proceeding, please ensure you have the relevant documentation ready to expedite the Stripe account verification process. You can read more about the documentation requirements for different countries [here](#).

What is Stripe?

GameDay partners with Stripe for secure financial services. In order to facilitate settlement payouts to your organisation, GameDay and Stripe requires that your organisation successfully completes the required "Know Your Customer" (KYC) obligations.

"Know Your Customer" (KYC) obligations for payments require Stripe to collect and maintain information on all Stripe account holders. These requirements come from Stripe's regulators and are intended to prevent abuse of the financial system.

You can read more about Stripe's KYC obligations and the collection of relevant information [here](#)

The status of the KYC Financial Configuration will not affect payments successfully being processed via the payment gateway.

The below guide outlines the process of setting up your Stripe account if your organisation is located in **Hong Kong**

Note: For users outside Hong Kong, please consult the relevant article below for help on setting up your Stripe account:

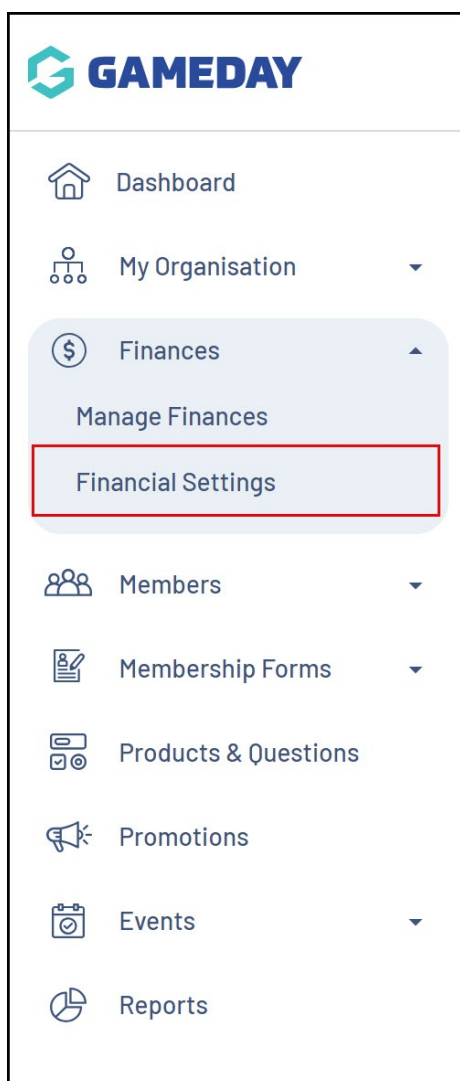
- [Australia](#)
- [New Zealand](#)
- [United Kingdom](#)
- [Ireland](#)
- [Singapore](#)
- [United States](#)
- [Other](#)

To read more about the different types of verification documents required by each country, click [here](#).

Activating your Stripe Account

In the left-hand menu, open the **Finances** option, then select **FINANCIAL SETTINGS**

Note: only an Admin enabled as the Role of **Super User** for your organisation will be able to complete the financial configuration KYC onboarding



This page will indicate whether or not you've completed your Stripe KYC obligations, displaying a status at the top of the page, including:

Not Started

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Not Started



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

Start Financial Configuration

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More Information Needed

Financial Settings ?

Financial Configuration ▲

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

More Information Needed



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

Continue Financial Configuration

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Complete

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Complete



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

[Manage Financial Configuration](#)

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To submit a new application, click **START PAYMENT CONFIGURATION**

If you've already started an application but haven't completed it, click **CONTINUE PAYMENT CONFIGURATION**

Contact Details & Verification Code

Enter your mobile number and email address, then click **CONTINUE**



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English (GB)

Let's get started

Fill in a few details below.

Mobile number

AU +61 0400100200

We'll text this number to verify your account. Message and data rates may apply. By continuing, you agree to our [Terms of Service](#) and [Privacy Policy](#). In test mode, you can skip this with the [test phone number](#).

Email

support@mygameday.app

Have a Stripe account? You can use the same email.

[Continue →](#)

Enter the 6-digit verification code sent to your mobile to validate your account



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English (GB) ⌵

Verify your phone number

To continue, please enter the 6-digit verification code sent to your phone ending in [redacted]

Verification code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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🔄 Resend message

← Use a different mobile number

This site is protected by reCAPTCHA and hCaptcha. The Google [Privacy Policy](#) and [Terms of Service](#), as well as the hCaptcha [Privacy Policy](#) and [Terms of Service](#), apply.

About Your Business

Make the most applicable selection from the fields below, then click **CONTINUE**:

- **Type of Business**: Choose one of the following options
 - Company
 - Partnership
 - Individual
 - Sole Proprietorship
 - Nonprofit organisation

You may also be asked to select your Business Structure, depending on your selection above



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About your business

Select a legal entity for your company.

Type of business

Nonprofit organization

Business structure

- Incorporated non-profit company**
This means that you have obtained a certificate of incorporation.
- Other type of non-profit**
Such as an unincorporated association, society or charitable trust.

Continue →

Save for later

Enter your business information, then click **CONTINUE**

If you do not have a **Company Registration Number (CRN)**, you can apply for one [here](#).



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Tell us more about your business

This information is collected to better serve your business and comply with regulators and financial partners, as indicated in the [Terms of Service](#).

Legal business name

The name you provide must exactly match the name associated with your tax ID.

Company registration number

We need your CRN so that we can verify the identity of your business.

We only need your 7-digit company registration number or 8-digit business registration number. Don't have one yet? [Get started here](#).

If you only have a 6-digit company registration number, prepend a '0' instead.

Business name Optional

The operating name of your company, if it's different than the legal name.

Registered business address

You can use your home address if you don't have a business address.

Business phone number

Industry

Selecting your industry helps satisfy risk and compliance obligations. Select the option that best matches the goods or service your customers will buy.

Business website

No website? You can share an app store link, a business social media profile, or [add a product description instead](#).

[Continue →](#)

[Save for later](#)

Note: In the **Industry** field, the most common selection is **Other Membership**

Industry

Please select your industry...



Q Search...

> Food and drink

> Professional services

✓ Membership organisations

Civic, fraternal or social associations

Charities or social service organisations

Religious organisations

Country clubs

Political organisations

Other membership organisations

> Personal services

> Transportation

> Travel and lodging

> Medical services

Verify you represent this business

Verify your personal details, then click **CONTINUE**:



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Verify you represent this business

This form must be filled out by someone with significant control and management of your business. If that's not you, make sure to ask the right person to continue.

Legal name

Email address

Job title

Date of birth

Home address

Phone number

Hong Kong Identity Card Number

To verify your identity, we'll need to know your Hong Kong Identity Card Number.

We are required to collect this information to satisfy regulatory obligations.

For more information on providing a HKID, click [here](#).

Business Executives/Owners/Directors

In the next section, you may be asked to add the details of additional executives, managers or owners, depending on the selection you made in the **Type of Business**



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Business executives

We're required to collect information about any executives or senior managers who have significant management responsibility for this business.

Please list all business executives from a.

+ Add another executive

Continue →

Save for later

Bank Account

Add the bank account you'd like to receive payouts to through Stripe, then click **CONTINUE**



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Add an account for payouts

Earnings that you receive will be sent to this account.

Account holder name

The bank account holder name must be in Latin characters

Choose your bank

Choose your branch

Can't find your bank or branch? [Please contact our support.](#)

Account number

Confirm account number

Continue

Review and Submit

Finally, confirm that the details you've submitted are correct, and complete any outstanding information if needed, then click **AGREE AND SUBMIT**

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Review and submit

Take a moment to review your information.

Business details [Edit](#)

Other information provided
CRN, Phone, Industry

Management and ownership [Edit](#)

Other information provided
ID document, HKID, Job title, Phone

Payout details

By clicking Agree and submit, you agree to the [Connected Account Agreement](#).

Agree and submit

You will then be redirected to your GameDay database and your KYC application will be marked as **COMPLETE**, allowing you to receive settlements from online payments

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