



How do I set up my Stripe account through GameDay (Singapore)?

Last Modified on 10/12/2024 3:29 pm AEDT

Important: Before proceeding, please ensure you have the relevant documentation ready to expedite the Stripe account verification process. You can read more about the documentation requirements for different countries [here](#).

What is Stripe?

GameDay partners with Stripe for secure financial services. In order to facilitate settlement payouts to your organisation, GameDay and Stripe requires that your organisation successfully completes the required "Know Your Customer" (KYC) obligations.

"Know Your Customer" (KYC) obligations for payments require Stripe to collect and maintain information on all Stripe account holders. These requirements come from Stripe's regulators and are intended to prevent abuse of the financial system.

You can read more about Stripe's KYC obligations and the collection of relevant information [here](#)

The status of the KYC Financial Configuration will not affect payments successfully being processed via the payment gateway.

The below guide outlines the process of setting up your Stripe account if your organisation is located in **Singapore**

Note: For users outside Singapore, please consult the relevant article below for help on setting up your Stripe account:

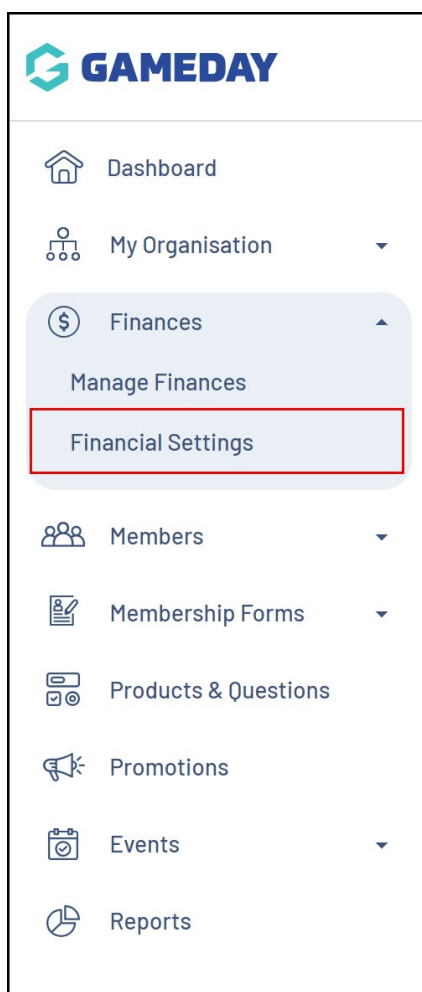
- [Australia](#)
- [New Zealand](#)
- [United Kingdom](#)
- [Ireland](#)
- [Hong Kong](#)
- [United States](#)
- [Other](#)

To read more about the different types of verification documents required by each country, click [here](#).

Activating your Stripe Account

In the left-hand menu, open the **Finances** option, then select **FINANCIAL SETTINGS**

Note: only an Admin enabled as the Role of **Super User** for your organisation will be able to complete the financial configuration KYC onboarding



This page will indicate whether or not you've completed your Stripe KYC obligations, displaying a status at the top of the page, including:

Not Started

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Not Started



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

Start Financial Configuration

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More Information Needed

Financial Settings ?

Financial Configuration ▲

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

More Information Needed



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[More Info \(Show\)](#)

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Continue Financial Configuration

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Complete

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Complete



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

[Manage Financial Configuration](#)

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To submit a new application, click **START PAYMENT CONFIGURATION**

If you've already started an application but haven't completed it, click **CONTINUE PAYMENT CONFIGURATION**

Contact Details & Verification Code

Enter your mobile number and email address, then click **CONTINUE**



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English (GB)

Let's get started

Fill in a few details below.

Mobile number

AU

We'll text this number to verify your account. Message and data rates may apply. By continuing, you agree to our [Terms of Service](#) and [Privacy Policy](#). In test mode, you can skip this with the [test phone number](#).

Email

Have a Stripe account? You can use the same email.

[Continue →](#)

Enter the 6-digit verification code sent to your mobile to validate your account



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Verify your phone number

To continue, please enter the 6-digit verification code sent to your phone ending in XXXXXX

Verification code

[Resend message](#)

[Use a different mobile number](#)

This site is protected by reCAPTCHA and hCaptcha. The Google [Privacy Policy](#) and [Terms of Service](#), as well as the hCaptcha [Privacy Policy](#) and [Terms of Service](#), apply.

About Your Business

In the **Business Detail** section, specify whether or not you have a **Unique Entity Number (UEN)** and if so, enter your UEN in the field provided and click **SUBMIT** to validate your UEN.



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support@mygameday.app

About your business

Select a legal entity for your company.

Business detail

I have a Unique Entity Number (UEN)

I do not have a UEN

Unique Entity Number is a 9 or 10-digit identification number that is issued by the Singapore government to all entities that operate within the country. For entities registered with ACRA, the UEN issued would be the ACRA registration number.

Unique Entity Number (UEN)

Continue →


Save for later

Select the applicable option from the below list in the **Type of Business** field:

- Company
- Partnership
- Sole Proprietorship


- Charity, non-profit, club, society, or other unincorporated entity

Click **CONTINUE**



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Unique Entity Number (UEN)

12345678A

Type of business

Charity, non-profit, club, society or other unincorporate... ↕

Note: If you do not have a Unique Entity Number (UEN), you can still complete your application as an Individual

Enter your business information, then click **CONTINUE**



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Tell us more about your business

This information is collected to better serve your business and comply with regulators and financial partners, as indicated in the [Terms of Service](#).

Legal business name

The name you provide must exactly match the name associated with your Unique Entity Number (UEN).

Business name Optional

The operating name of your company, if it's different than the legal name.

Registered business address

You can use your home address if you don't have a business address.

Business phone number

Industry

Selecting your industry helps satisfy risk and compliance obligations. Select the option that best matches the goods or service your customers will buy.

Business website

No website? You can share an app store link, a business social media profile, or [add a product description instead](#).

[Continue →](#)

[Save for later](#)

Note: In the **Industry** field, the most common selection is **Other Membership Organisations** under the **Membership Organisations** section

Industry

Please select your industry...



Q Search...

> Food and drink

> Professional services

∨ Membership organisations

Civic, fraternal or social associations

Charities or social service organisations

Religious organisations

Country clubs

Political organisations

Other membership organisations

> Personal services

> Transportation

> Travel and lodging

> Medical services

Business Operations

Provide responses to the **questions concerning your business operations**, then click **CONTINUE**:



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Questions concerning your business operations

In order to [comply with the Payment Services Act 2019](#), please respond to these questions about how you plan to use your account.

Will your account be used to accept donations? E.g. charity, non-profit or crowdfunding

- Yes
 No

Will your account be used for rewards-based crowdfunding?

- Yes
 No

Rewards-based, or seed crowdfunding, is a method of financing where entrepreneurs solicit financial donations in exchange for a product or service that may be available at a later date.

Will your account be used to provide financial services?

- Yes
 No

Financial services are services, provided with or without the use of technology, that are financial in nature including, but not limited to, facilitating payments, remittances, collecting deposits, lending, or providing investment services.

You are responsible for the accuracy and completeness of any information about the current and expected business activities of your account that is provided to us as part of the onboarding process. Failure to provide accurate and complete information about your account may result in the termination of your account.

[Continue →](#)

Verify you represent this business

Verify your personal details, then click **CONTINUE**:



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Verify you represent this business

This form must be filled out by someone with significant control and management of your business. If that's not you, make sure to ask the right person to continue.

Retrieve Myinfo with **singpass**

Use Myinfo to retrieve your data and skip uploading documents at a later point.

Or

Given name and surname

Given name

Surname

Aliases

This person is not known by any alternative names or aliases.

Add another alias

Email address

you@example.com

Job title

CEO, Manager, Partner

Nationality

Choose...

Date of birth

DD / MM / YYYY

Home address

Singapore

Street address

Flat, unit, or other

Postal code

Phone number

SG +65 8123 4567

NRIC or FIN

To verify your identity, we'll need to know your National Registry Identity Card or Foreign Identity Number.

SG S1234567A

We are required to collect this information to satisfy regulatory obligations.

Continue →

Save for later

For more information on providing your NRIC or FIN, click [here](#)

Business Executives/Owners/Directors

In the next section, you may be asked to add the details of additional executives, managers or owners, depending on the selection you made in the **Type of Business**

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Business executives

We're required to collect information about any executives or senior managers who have significant management responsibility for this business.

Please list all business executives from a.

[+ Add another executive](#)

[Continue →](#)

[Save for later](#)

Bank Account

Add the bank account you'd like to receive payouts to through Stripe, then click **CONTINUE**



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Add an account for payouts

Earnings that you receive will be sent to this account.

Choose your bank

Choose your branch

Can't find your bank or branch? [Please contact our support.](#)

Account number

Confirm account number

[Continue](#)

Review and Submit

Finally, confirm that the details you've submitted are correct, and complete any outstanding information if needed, then click **AGREE AND SUBMIT**



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Review and submit

Take a moment to review your information.

Business details

[Edit](#)

Other information provided
Phone, Industry

Management and ownership

[Edit](#)

Other information provided
NRIC/FIN, Job title, Phone

Payout details

By clicking Agree and submit, you agree to the [Connected Account Agreement](#).

Agree and submit

Save for later

You will then be redirected to your GameDay database and your KYC application will be marked as **COMPLETE**, allowing you to receive settlements from online payments

Related Articles