



How do I set up my Stripe account through GameDay (Other)?

Last Modified on 10/12/2024 3:29 pm AEDT

Important: Before proceeding, please ensure you have the relevant documentation ready to expedite the Stripe account verification process. You can read more about the documentation requirements for different countries [here](#).

What is Stripe?

GameDay partners with Stripe for secure financial services. In order to facilitate settlement payouts to your organisation, GameDay and Stripe requires that your organisation successfully completes the required "Know Your Customer" (KYC) obligations.

"Know Your Customer" (KYC) obligations for payments require Stripe to collect and maintain information on all Stripe account holders. These requirements come from Stripe's regulators and are intended to prevent abuse of the financial system.

You can read more about Stripe's KYC obligations and the collection of relevant information [here](#)

The status of the KYC Financial Configuration will not affect payments successfully being processed via the payment gateway.

The below guide outlines the process of setting up your Stripe account for countries outside of those listed below. While the information required is likely to be similar to [Australia](#) in most cases, the process may vary slightly based on your location.

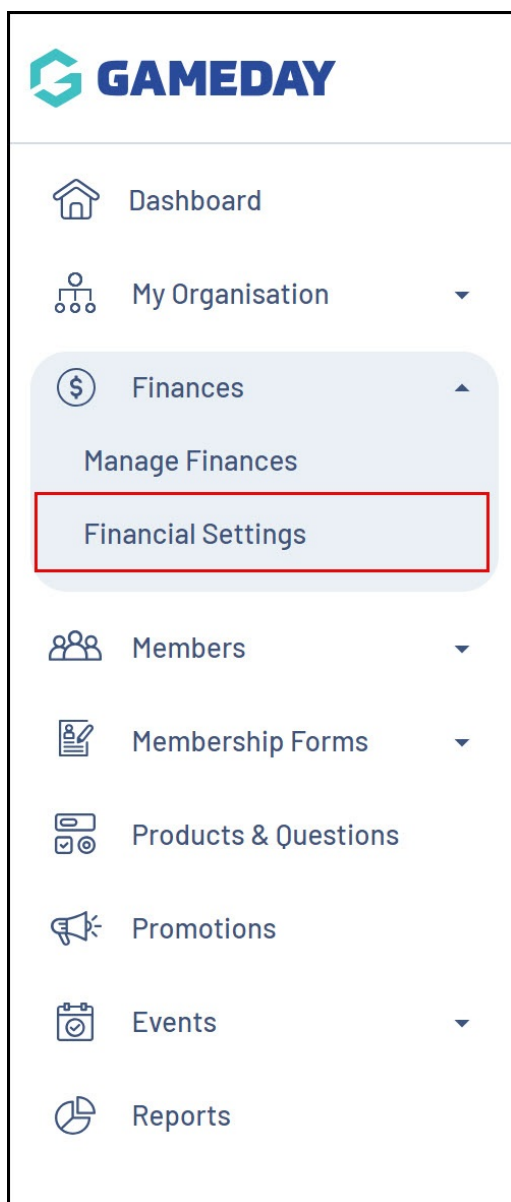
Note: Please consult the relevant article below for help on setting up your Stripe account:

- [Australia](#)
- [New Zealand](#)
- [United Kingdom](#)
- [Ireland](#)
- [Hong Kong](#)
- [Singapore](#)
- [United States](#)

Activating your Stripe Account

In the left-hand menu, open the **Finances** option, then select **FINANCIAL SETTINGS**

Note: only an Admin enabled as the Role of **Super User** for your organisation will be able to complete the financial configuration KYC onboarding



This page will indicate whether or not you've completed your Stripe KYC obligations, displaying a status at the top of the page, including:

Not Started

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Not Started



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

Start Financial Configuration

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More Information Needed

Financial Settings ?

Financial Configuration ▲

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

More Information Needed



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

Continue Financial Configuration

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Complete

Financial Settings ?

Financial Configuration

Bank Details

Refunds

Processing Fees

Payment Gateways

Voucher Settings

Financial Configuration

Complete



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[More Info \(Show\)](#)

Before proceeding, please ensure you have the required information available to complete the "Know Your Customer" (KYC) obligations.

[Manage Financial Configuration](#)

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To submit a new application, click **START PAYMENT CONFIGURATION**

If you've already started an application but haven't completed it, click **CONTINUE PAYMENT CONFIGURATION**

Contact Details & Verification Code

Enter your mobile number and email address, then click **CONTINUE**



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English (GB)

Let's get started

Fill in a few details below.

Mobile number

AU +61 0400100200

We'll text this number to verify your account. Message and data rates may apply. By continuing, you agree to our [Terms of Service](#) and [Privacy Policy](#). In test mode, you can skip this with the [test phone number](#).


Email

support@mygameday.app


Have a Stripe account? You can use the same email.

[Continue →](#)

Enter the 6-digit verification code sent to your mobile to validate your account


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[Privacy](#)
[English \(GB\) ▾](#)

Verify your phone number

To continue, please enter the 6-digit verification code sent to your phone ending in 

Verification code

-

[🔄 Resend message](#)

[← Use a different mobile number](#)

This site is protected by reCAPTCHA and hCaptcha. The Google [Privacy Policy](#) and [Terms of Service](#), as well as the hCaptcha [Privacy Policy](#) and [Terms of Service](#), apply.

About Your Business

Make the most applicable selection from the fields below, then click **CONTINUE**:

- **Type of Business:** Choose one of the following options
 - Company
 - Partnership
 - Trust
 - Individual/Sole Trader
 - Not-for-profit

You may also be asked to select your Business Structure, depending on your selection above



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About your business

Select a legal entity for your company.

Type of business

Not-for-profit (NFP) ⌵

Business structure

Unincorporated association ⌵

Continue →

Save for later

Enter your business information, then click **CONTINUE**

Note: In the **Industry** field, the most common selection is **Other Membership Organisations** under the **Membership Organisations** section

Industry

Please select your industry...



Q Search...

> Food and drink

> Professional services

∨ Membership organisations

Civic, fraternal or social associations

Charities or social service organisations

Religious organisations

Country clubs

Political organisations

Other membership organisations

> Personal services

> Transportation

> Travel and lodging

> Medical services



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Tell us more about your business

This information is collected to better serve your business and comply with regulators and financial partners, as indicated in the [Terms of Service](#).

Legal business name

The name you provide must exactly match the name associated with your tax ID.

Australian business number (ABN)

We need your 11-digit [Australian Business Number](#).

Australian company number (ACN)

We need your ACN so that we can verify the identity of your business.

Business name Optional

The operating name of your company, if it's different than the legal name.

Registered business address

You can use your home address if you don't have a business address.

Business phone number

Industry

Selecting your industry helps satisfy risk and compliance obligations. Select the option that best matches the goods or service your customers will buy.

Business website


No website? You can share an app store link, a business social media profile, or [add a product description instead](#).

[Continue →](#)

[Save for later](#)



Verify you represent this business

Verify your personal details, then click **CONTINUE**:

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Verify you represent this business

This form must be filled out by someone with significant control and management of your business. If that's not you, make sure to ask the right person to continue.

Legal name

Email address

Job title

Date of birth

Home address

Phone number

I own 25% or more of the company.

I am a member of the governing board of the company.

Continue →

Save for later

Business Executives/Owners/Directors

In the next section, you may be asked to add the details of additional executives, managers or owners, depending on the selection you made in the **Type of Business**



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Business executives

We're required to collect information about any executives or senior managers who have significant management responsibility for this business.

Please list all business executives from a.

[+ Add another executive](#)

[Continue →](#)

[Save for later](#)

Bank Account

Add the bank account you'd like to receive payouts to through Stripe, then click **CONTINUE**



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Add an account for payouts

Earnings that you receive will be sent to this account.

BSB (Bank Service Branch code)

Account number

Confirm account number

I agree to this Direct Debit Request and the [Direct Debit Request Service Agreement](#), and authorize Stripe Payments Australia Pty Ltd (ACN 160 180 343, Direct Debit User ID number 507156, "Stripe") to debit my account through the Bulk Electronic Clearing System (BECS) in the event that the net activity in my Stripe account on any day is negative or for any other reason relating to the Stripe Services. I certify that I am either an account holder or an authorized signatory on the account listed above.

[Continue](#)

Review and Submit

Finally, confirm that the details you've submitted are correct, and complete any outstanding information if needed, then click **AGREE AND SUBMIT**



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Review and submit

Take a moment to review your information.

Business details

[Edit](#)

Other information provided

ACN/ABN, Phone, Industry

Management and ownership

[Add an executive](#)

[Edit](#)

Other information provided

ID document, Job title, Phone

Payout details

By clicking Agree and submit, you agree to the [Connected Account Agreement](#).

[Agree and submit](#)

You will then be redirected to your GameDay database and your KYC application will be marked as **COMPLETE**, allowing you to receive settlements from online payments

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