



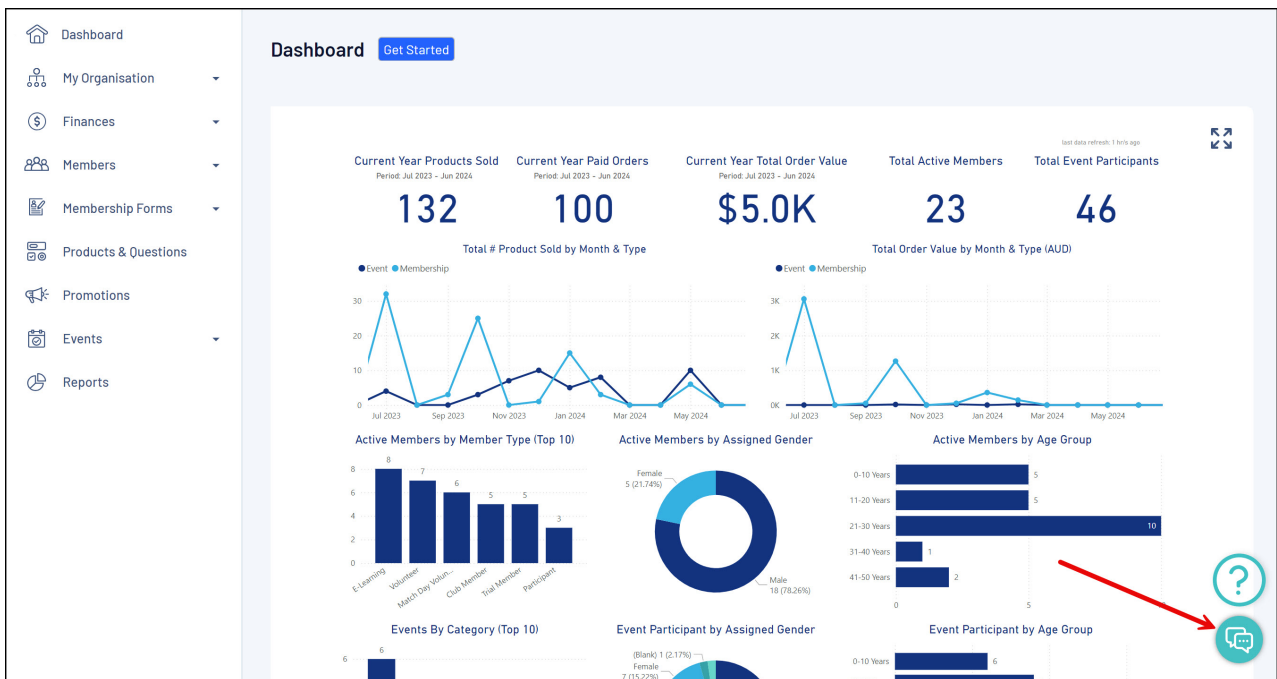
## AI Chatbot

Last Modified on 19/06/2024 3:49 pm AEST

GameDay's **Artificial Intelligence (AI) Chatbot** assists users with answering key support queries by providing step-by-step instructions to assist users directly in-platform and providing a link to the full support article on which the answer is based. The algorithm is constantly evolving; the more interactions the AI Chatbot has with customers, the more it learns and provides users with the most relevant and helpful information to complete a task.

This will help provide another avenue of support to our customers complementing the vast array of [in-platform onboarding guides](#), [online support material](#), [eLearning courses](#), [video tutorials](#) available along with our [customer support team](#).

The AI Chatbot can be found in the bottom-right corner of the page:



By opening the chatbot, you can ask any question and - if the answer is found anywhere in our library of help guides and video tutorials - the chatbot will respond in a matter of seconds

The screenshot displays the GameDay dashboard with a sidebar on the left containing navigation options: Dashboard, My Organisation, Finances, Members, Membership Forms, Products & Questions, Promotions, Events, and Reports. The main dashboard area features several key metrics and charts:

- Current Year Products Sold:** 132 (Period: Jul 2023 - Jun 2024)
- Current Year Paid Orders:** 100 (Period: Jul 2023 - Jun 2024)
- Current Year Total Order Value:** \$5.0K (Period: Jul 2023 - Jun 2024)
- Total # Product Sold by Month & Type:** A line chart showing sales trends for Event and Membership from July 2023 to May 2024.
- Active Members by Member Type (Top 10):** A bar chart showing counts for categories like E-Learning, Volunteer, Match Day Hub, Club Member, Trial Member, and Participant.
- Active Members by Assigned Gender:** A donut chart showing 5 Female (21.74%) and 18 Male (78.26%) members.
- Events By Category (Top 10):** A bar chart showing counts for various event categories.
- Event Participant by Assigned Gender:** A donut chart showing 1 (Blank) (2.17%), 7 Female (15.22%), and 18 Male (78.26%) participants.
- Event Participant by Age Group:** A bar chart showing participant counts across different age ranges.

On the right side, a chatbot interface is open, displaying a response to the user's query: "I want to take event registrations". The chatbot provides instructions on how to use the event module and includes a video thumbnail for "PRODUCT ONBOARDING Events".

You can also open any source links that the chatbot used to generate its response if you want to read the whole article or watch the video:

This screenshot is similar to the first one but highlights the chatbot's response and source links. The chatbot's message reads: "allows potential attendees to access event information and conveniently register." Below the message, a "Sources" section is visible, listing two links:

- [1. https://youtu.be/POj3ggvHSI?si=3YkI2vRIQI83wYIV](https://youtu.be/POj3ggvHSI?si=3YkI2vRIQI83wYIV)
- [2. https://help.mygameday.app/help/how-do-i-register-m...](https://help.mygameday.app/help/how-do-i-register-m...)

The chatbot interface also includes a thumbs up/down icon for feedback, a search bar for follow-up questions, and a "Powered by Botsonic" logo at the bottom.

You can leave a 'thumbs up' or 'thumbs down' depending on how useful the chatbot's response was for you. We actively review this information so that we can continue to refine and improve on the chatbot's accuracy and usefulness, so please don't hesitate to use this!

**GameDay** State GameDay Training RS

Create + Search...

**Dashboard** Get Started

Current Year Products Sold: 132  
 Current Year Paid Orders: 100  
 Current Year Total Order Value: \$5.0K

Total # Product Sold by Month & Type

Active Members by Member Type (Top 10)

Active Members by Assigned Gender

Events By Category (Top 10)

Event Participant by Assigned Gender

Event Participant by Age Group

**GameDay** Our Chatbot answers instantly - please be kind as I'm still learning!

allows potential attendees to access event information and conveniently register.

PRODUCT ONBOARDING Events GAMEDAY

Sources

- youtu.be/POj3ggvHSI?si=3YkF2vRIQI83wYIV
- help.mygameday.app/help/how-do-i-register-m...

What kind of event registrations are you interested in?

How can I assist you in configuring event registrations?

Ask me a question and I'll do my best to

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Finally, the chatbot will ask you a couple of follow up questions to help you get as much useful information as possible:

**GameDay** State GameDay Training RS

Create + Search...

**Dashboard** Get Started

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Create +

🔧
🔔
⚙️

State
GameDay Training
RS

- 🏠 Dashboard
- 👤 My Organisation
- 💰 Finances
- 👥 Members
- 📄 Membership Forms
- 📦 Products & Questions
- 📢 Promotions
- 📅 Events
- 📊 Reports

**Dashboard**
Get Started

Current Year Products Sold

Period: Jul 2023 - Jun 2024

# 132

Current Year Paid Orders

Period: Jul 2023 - Jun 2024

# 100

Current Year Total Order Value

Period: Jul 2023 - Jun 2024

# \$5.0K

Total # Product Sold by Month & Type

Total Order Value by Month & Type

Active Members by Member Type (Top 10)

Member Type	Count
E-Learning	8
Volunteer	7
Match Day Yellow	6
Club Member	5
Trial Member	5
Participant	3

Active Members by Assigned Gender

Gender	Count	Percentage
Female	5	(21.74%)
Male	18	(78.26%)

Events By Category (Top 10)

Event Participant by Assigned Gender

Gender	Count	Percentage
(Blank)	1	(2.17%)
Female	7	(15.22%)
Male	38	(78.26%)

Event Participant by Age Group

Age Group	Count
0-10 Years	6
11-20 Years	0
21-30 Years	0
31-40 Years	0
41-50 Years	0

**GameDay**

Our Chatbot answers instantly - please be kind as I'm still learning!

What kind of event registrations are you interested in?

I can assist you with various types of event registrations. GameDay offers ticketed events where physical tickets are generated and sent to registered attendees, as well as event entry events where participants can register directly into the event. We also provide the option to allow team registrations and customize event registration criteria based on factors like member types, gender, and age. Let me know if you need more information or assistance with a specific type of event registration

Sources

Ask me a question and I'll do my best to

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## Related Articles