



How do I resend a QR Code ticket?

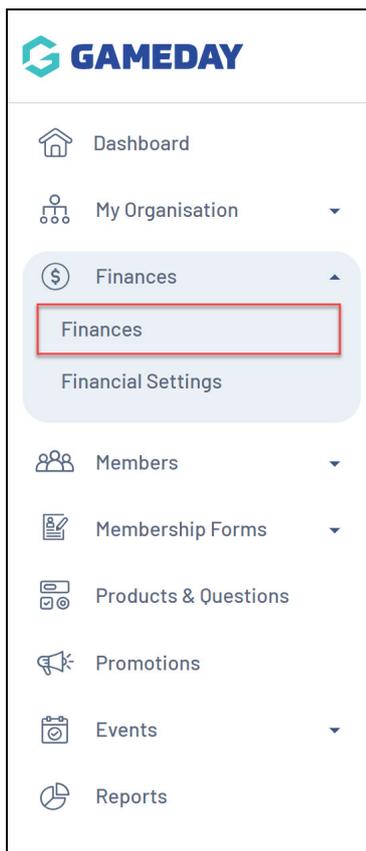
Last Modified on 24/06/2024 4:49 pm AEST

If your organisation uses GameDay Events, participants may receive a QR Code ticket that can be used to scan entry into the event, which is subsequently logged in the Attendance Tracking section of the event in GameDay.

Note: QR Code tickets can only be re-sent if the order status is **Paid**

To resend a QR Code ticket to an Event participant:

1. In the left-hand menu, open the **Finances** section, then select **FINANCES**



2. Find the relevant paid Order, then click **VIEW**

Orders Settlements

Send Email Start Date → End Date All Sources Paid

Send Payment Request Search...

<input type="checkbox"/>	Date	Order Details	Order Number	Amount	Status	Source	Action(s)
<input type="checkbox"/>	June 15th 2022, 5:32 pm (AEST)		1671264	0.00	Paid	Membership Form	View
<input type="checkbox"/>	June 15th 2022, 4:36 pm (AEST)		1671260	0.00	Paid	Membership Form	View
<input type="checkbox"/>	June 9th 2022, 4:57 pm (AEST)		1670746	0.00	Paid	Membership Form	View
<input type="checkbox"/>	June 9th 2022, 4:50 pm (AEST)		1670743	\$ 20.00 AUD	Paid	Membership Form	View
<input type="checkbox"/>	June 7th 2022, 10:58 am (AEST)		1670448	\$ 215.00 AUD	Paid	Event Form	View

3. Open the **ACTIONS** menu in the top-right corner

← Back Void Order

Order - 1924347 Amount: \$ 25.00 AUD

Paid February 27th 2024, 4:06 pm (AEDT) Source: Event Form

Account Email: [Redacted]

Order Items Transactions

Search: Type to Search

Order Item Number	Product Name	Product Type	Quantity	Unit Price	Total Price	Promotional Discount	Total Discounted Price	Status
2466192	GameDay Basketball Carnival - Player Entry	Event	1	\$ 25.00 AUD	\$ 25.00 AUD	\$ 15.00 AUD	\$ 10.00 AUD	Paid

4. Click the **EMAIL PAYMENT RECEIPT** button

← Back Void Order

Order - 1924347

Paid February 27th 2024, 4:06 pm (AEDT)

Email Payment Receipt

Source: Event Form

Account Email: [Redacted]

Order Items Transactions

Type to Search ⚙

Order Item Number	Product Name	Product Type	Quantity	Unit Price	Total Price	Promotional Discount	Total Discounted Price	Status
2466192	GameDay Basketball Carnival - Player Entry	Event	1	\$ 25.00 AUD	\$ 25.00 AUD	\$ 15.00 AUD	\$ 10.00 AUD	Paid

The participant will then receive their payment receipt and QR Code ticket at the email address associated with their GameDay account.



Payment Receipt

27 February 2024 (AEDT)
Order No: 1924347
Bank Ref: 1136304

Thank You

You have successfully made a payment of **\$10.00 AUD** to GameDay Training

Item Details	Discount Details	Item Total
GameDay Basketball Carnival - Player Entry	February Sale	\$10.00
Ryan Fisk		
Item Price \$25.00 inc GST	-\$15.00	
Qty 1		

Total \$10.00 AUD

Total Discount Amount \$15.00 AUD

Total Processing Fee \$0 AUD

All item prices/totals include GST if applicable

GameDay Training

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Email: hello@mygameday.app
Web: www.mygameday.app

This email was sent to [redacted]

Printable PDF passes/tickets are attached to this email.
Passes/tickets are also available via the GameDay App.

[Download the App](#)



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