



# GAMEDAY

## Communications | FAQs

Last Modified on 17/01/2025 1:44 pm AEDT

### **Do I need to use an Email Template every time I send a message through GameDay?**

No, Email Templates are designed to create content that can be easily repeated at different times or for different groups of people. If you are just looking to send out a once-off email that you don't think will need to be repeated, you can use the **Compose Message** tab when sending an email to write the content from scratch

### **Can I upload images in my communications?**

Yes, images can be uploaded to email communication templates as part of the Rich Text editor in [basic templates](#), as well as by using the image block in [custom HTML templates](#)

### **Can I copy source code from another email template and use it as a GameDay email template?**

Yes, using our HTML email builder, you can simply copy the source code from an external email template to render it as an email template in GameDay - [Learn More](#)

### **What's the difference between a Rich Text editor and a HTML editor?**

A Rich Text editor allows you to create a basic email template, using standard formatting options such as bold and italic text, bullet points, headings, fonts, hyperlinks and mentions.

A HTML editor is a more comprehensive design tool that allows you to use building blocks and advanced functionality to design your own template, with a greater degree of control over style and branding.

### **Can I include merge fields in my emails to personalise the content to each recipient?**

Currently, you can use the First Name and Last Name mentions through the in-built email template editors to merge in the name of each member receiving the email - [Learn More](#)

### **Related Articles**

---