Member Profile Portal | Overview

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What is the Member Profile Portal?

GameDay offers a dedicated Member Profile portal for each sport or hierarchy, which allows any individual that has registered - whether they hold a membership, event entry or piece of merchandise - to login to view and edit their details, check their membership history, pay outstanding orders, access receipts and tickets, and more

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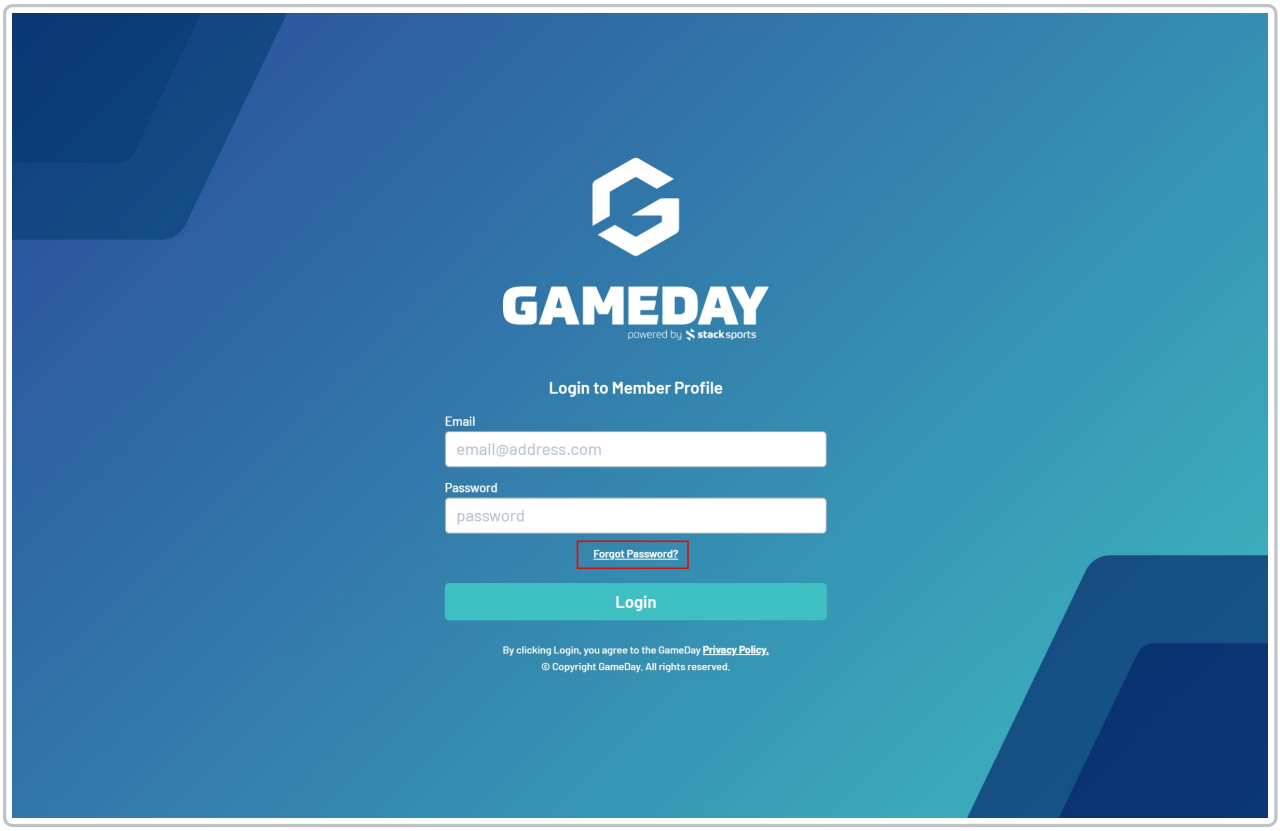
Accessing the Member Profile Portal

The GameDay membership portal link can be found here

In addition to the generic portal link above, each sport has the ability to generate their own sport-specific membership portal that they make place on their website, social media channels or send around by other means.

> **Note**: If you are a GameDay administrator, click here to learn how to access your sport's member profile portal

To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page



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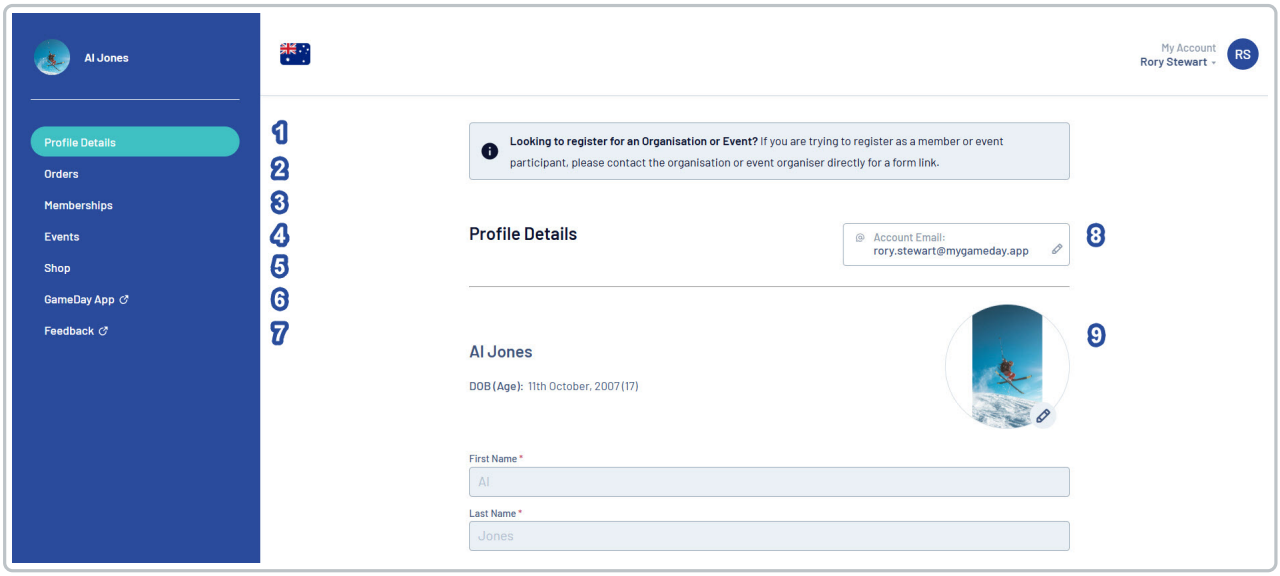
Member Profile Portal Features

Inside the Member Profile Portal, you can toggle through a series of menu options along the left-hand side



1. Profile Details: Allows you to view or edit basic details such as you name, date of birth, profile image, gender and contact details

2. Orders: Allows you to see your order history, including paid, unpaid, cancelled and refunded orders. You can also

pay off your unpaid orders online using a credit card or bank transfer, and access any payment receipts for paid orders

3. Memberships: Allows you to check your membership status including both active and inactive memberships, and each membership's active and expiry dates

4. Events: Allows you to check any event registrations you've done, and access any applicable event tickets

5. Shop: Allows you to see the details of any merchandise you've purchased for the sport

6. GameDay App: Provides more information about our GameDay App, which can be used for accessing event tickets and scanning attendance

7. Feedback: Allows you to provide feedback directly to GameDay through a short survey

8. Account Email: Unlink or change the account email to whom the member is linked. This will remove the member from your GameDay account when you log into the Member Profile Portal and on Registration Forms

9. Profile Image: Update the member's profile image, which will appear on registration forms and in the GameDay admin portal

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What's Next?

If you're a **participant** looking for something in particular, have a browse through our how-to articles to find what you're looking for:

👉 Update your details

👉 Pay for outstanding orders

👉 Find your payment receipt

👉 Check your memberships

👉 Check your event registrations

👉 Access your event tickets

👉 Check your shop purchases

If you're an **administrator** looking to get set up with your sport's Member Profile Portal, take a look at the guides below:

👉 Find your Member Profile Portal

👉 Style your Member Profile Portal