



# How do I update my member details through my Member Profile?

Last Modified on 05/02/2025 9:50 am AEDT

## Overview

---

Using GameDay's Member Profile Portal, participants who have registered for an organisation at any time can login and update the member details they have provided as part of their registration, such as gender identity, contact details and address.

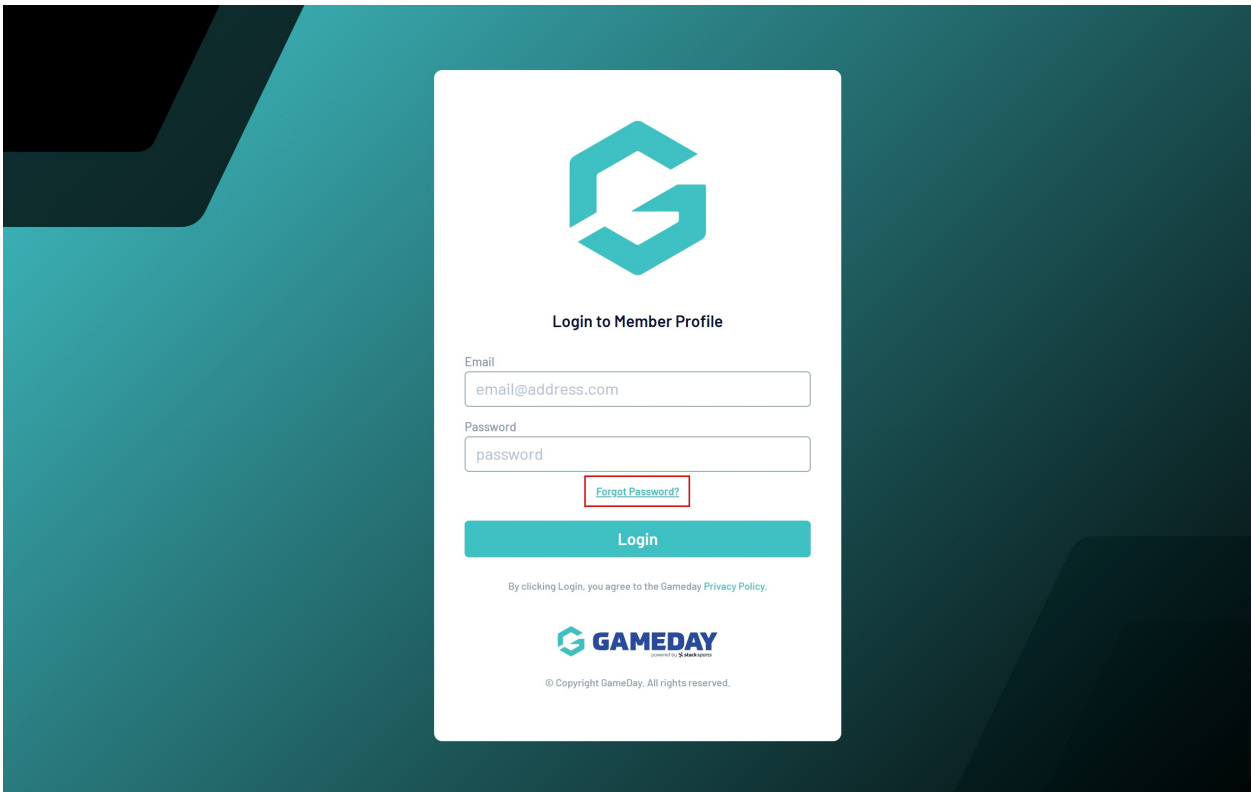
## Accessing the Member Profile portal

The GameDay membership portal link can be found [here](#)

In addition to the generic portal link above, each sport has the ability to generate their own sport-specific membership portal that they make place on their website, social media channels or send around by other means.

**Note:** If you are a GameDay administrator, [click here](#) to learn how to access your sport's member profile portal

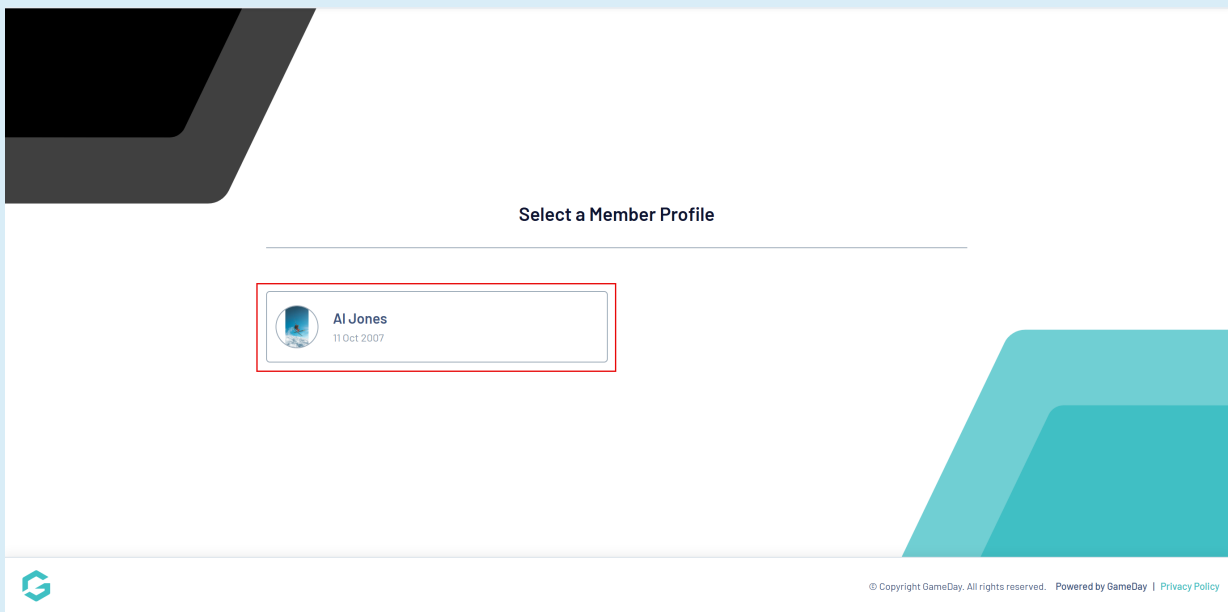
To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page



## Step-by-Step

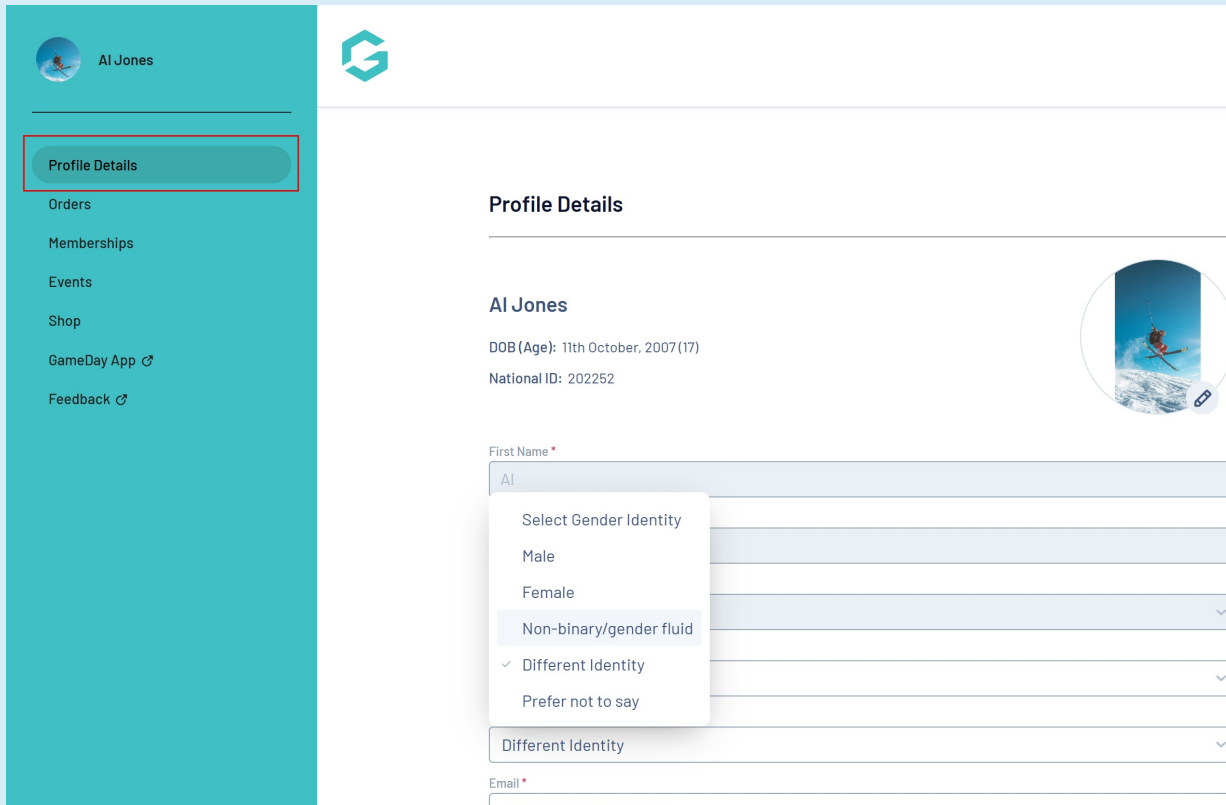
### Step 1: Choose your member

When you login to the Member Profile Portal, you will need to select the member profile you want to access. This may be a single member, or you may have multiple member profiles appearing here if you have used your account email (the email you used to login) to register multiple members to the sport. Select the relevant member to continue on to their profile



## Step 2: Choose the field you want to update

In the **Profile Details** tab, you will see a number of editable fields. Click/tap the field you want to change and choose/type the new value



The screenshot shows a user interface for editing profile details. On the left is a teal sidebar with navigation options: Profile Details (highlighted with a red box), Orders, Memberships, Events, Shop, GameDay App, and Feedback. The main content area is white and titled 'Profile Details'. It displays the user's name 'Al Jones', a profile picture of a person skiing, and personal information: 'DOB (Age): 11th October, 2007 (17)' and 'National ID: 202252'. Below this is a form with a 'First Name' field containing 'Al'. A dropdown menu is open over the 'Select Gender Identity' field, listing options: Male, Female, Non-binary/gender fluid (highlighted), Different Identity, and Prefer not to say. Below the dropdown, the 'Different Identity' field is visible with a dropdown arrow. At the bottom, an 'Email' field is partially visible with the text 'al@some.com some day'.

## Step 3: Save the new details

When you've made your updates, click/tap **SAVE**



Al Jones



Re

Profile Details

Orders

Memberships

Events

Shop

GameDay App [↗](#)

Feedback [↗](#)

Gender Identity \*

Non-binary/gender fluid

Email \*

al@email.com.gameday

Mobile Phone \*

+61 400 100 200

Home Phone

+61

Phone

+61

Billing Address

Enter a location

[Enter address manually](#)

Mailing Address

Enter a location

[Enter address manually](#)

Cancel

Save

## Watch

Your browser does not support HTML5 video.

## Related Articles