



# GAMEDAY

## How do I access the payment receipt for my order through my Member Profile?

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### Overview

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When you sign up and pay for an orders online as a participant to an organisation that uses GameDay for registrations, there are multiple ways you can access your payment receipt:

1. You will be sent the receipt by email. This should come through to your email immediately or, at the longest, a minute or two after completing your registration
2. You can ask for an administrator to re-send you the receipt through their GameDay database
3. You can re-send the receipt to yourself by using GameDay's [Member Profile Portal](#)

Read on to learn how to access your Member Profile Portal and trigger your order receipt to be sent to your email address

### Accessing the Member Profile portal

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The GameDay membership portal link can be found [here](#)

In addition to the generic portal link above, each sport has the ability to generate their own sport-specific membership portal that they make place on their website, social media channels or send around by other means.

**Note:** If you are a GameDay administrator, [click here](#) to learn how to access your sport's member profile portal

To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page



**GAMEDAY**  
powered by  stacksports

Login to Member Profile

Email

email@address.com

Password

password

[Forgot Password?](#)

Login

By clicking Login, you agree to the [GameDay Privacy Policy](#).  
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## Step-by-Step

### Step 1: Choose your member

When you login to the Member Profile Portal, you will need to select the member profile you want to access. This may be a single member, or you may have multiple member profiles appearing here if you have used your account email (the email you used to login) to register multiple members to the sport. Select the relevant member to continue on to their profile

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### Step 2: Head to the Orders tab

In the left-hand menu, click/tap **ORDERS**



Al Jones

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### Step 3: Find a Paid order and resend the receipt

Find the relevant paid order you want to re-send, and click **RESEND RECEIPT**. This will trigger the receipt to be sent to your account email (the email address you used to login)

**Note:** You cannot change the account email for a member in the Member Profile Portal. If you need to change the account email to which a member is linked, please contact your organisation administrator, who can update the account email on the member's record, provided the new email address has an existing GameDay account



Al Jones



My Account  
Rory Stewart



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## Orders

All Status

All Organisations

Search Orders

Order #	Date	Related Organisation	Amount	Type	Status	
1961555	29 Jul 2024	[Redacted]	\$20.00 AUD	Event	Unpaid	Pay Now
1815542	9 Jun 2023	[Redacted]		Admin Portal	Paid	Resend Receipt
1814987	7 Jun 2023	[Redacted]	\$800.00 AUD	Membership	Unpaid	Pay Now

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