How do I pay for an outstanding order through my Member Profile?

Last Modified on 07/02/2025 11:02 am AEDT

Overview

As a participant who has registered with your sport through GameDay that has outstanding orders that need to be paid off, you can process payment for your unpaid orders online through your Member Profile Portal using GameDay's secure credit card processing gateway.

This doesn't require you to complete another registration form. Simply login to your portal, choose the order you want to pay, and you'll be directed to the credit card processing page.

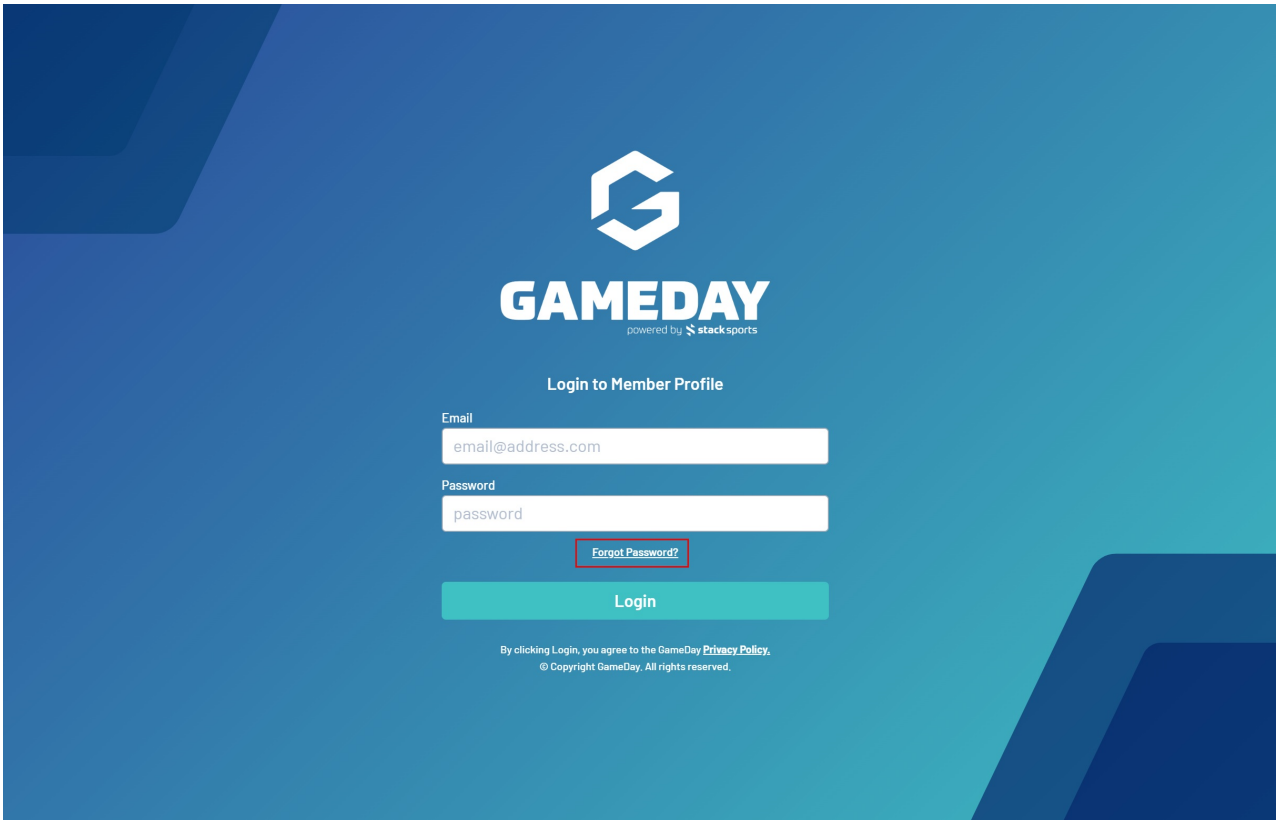
Accessing the Member Profile portal

The GameDay membership portal link can be found here

In addition to the generic portal link above, each sport has the ability to generate their own sport-specific membership portal that they make place on their website, social media channels or send around by other means.

> **Note**: If you are a GameDay administrator, click here to learn how to access your sport's member profile portal

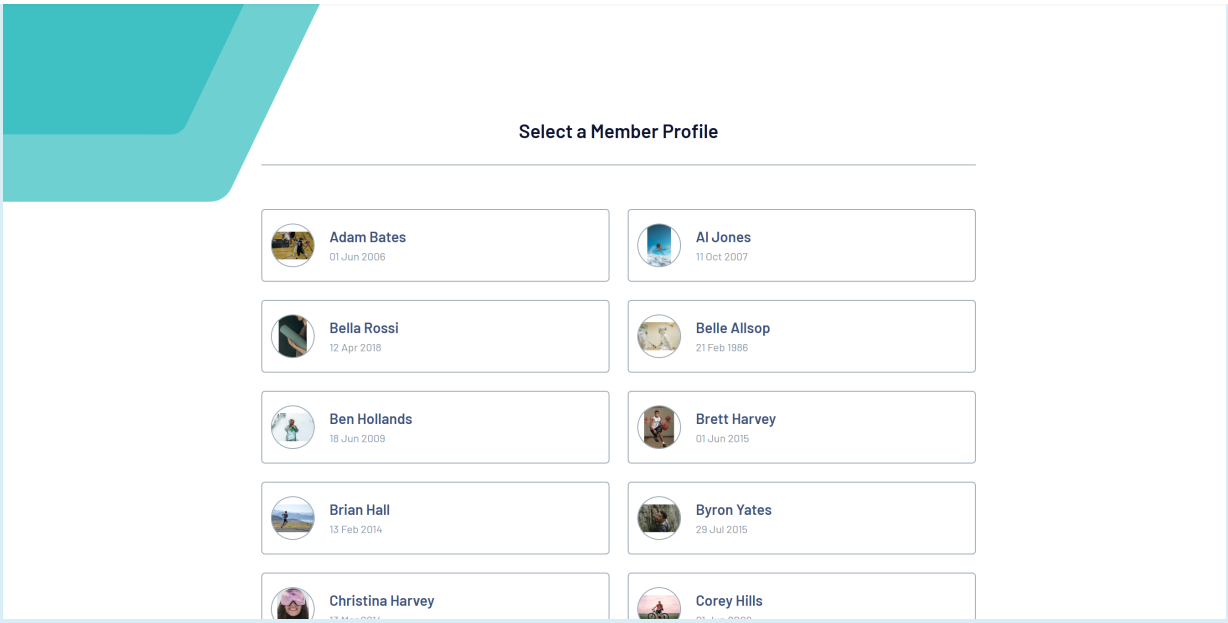
To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page



Step-by-Step

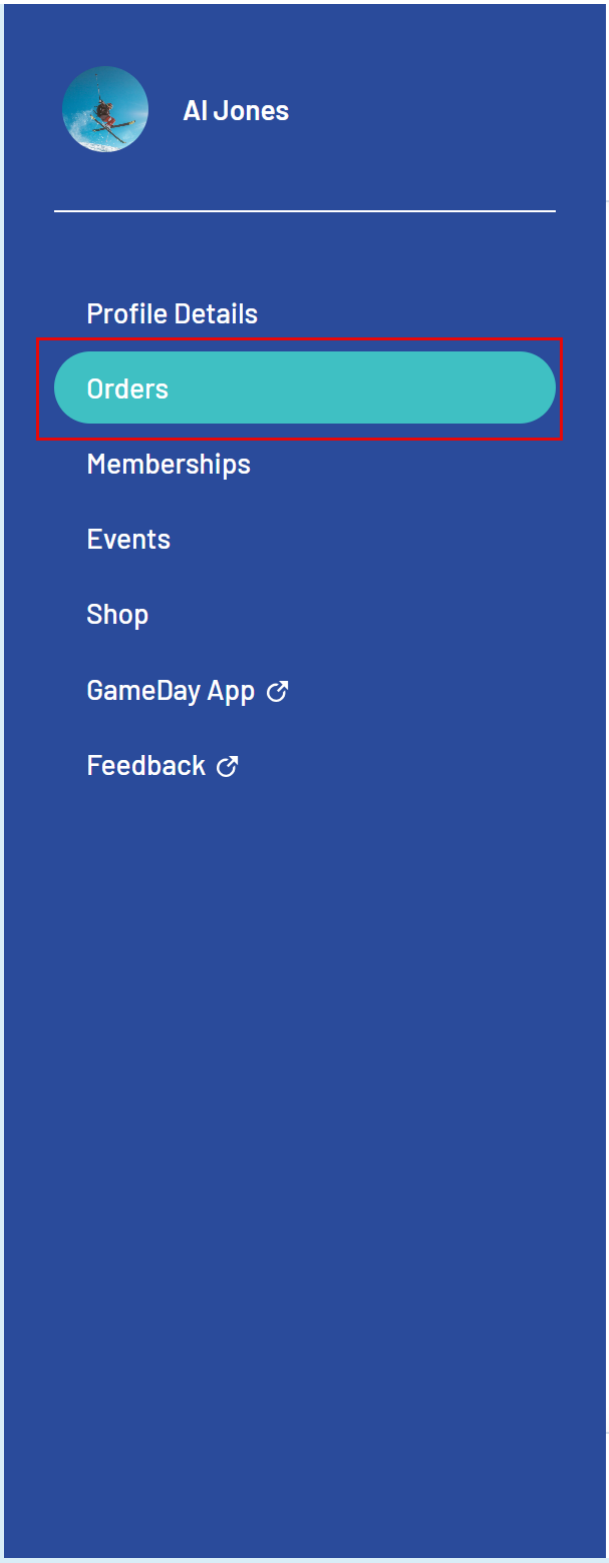
Step 1: Choose your member

When you login to the Member Profile Portal, you will need to select the member profile you want to access. This may be a single member, or you may have multiple member profiles appearing here if you have used your account email (the email you used to login) to register multiple members to the sport. Select the relevant member to continue on to their profile



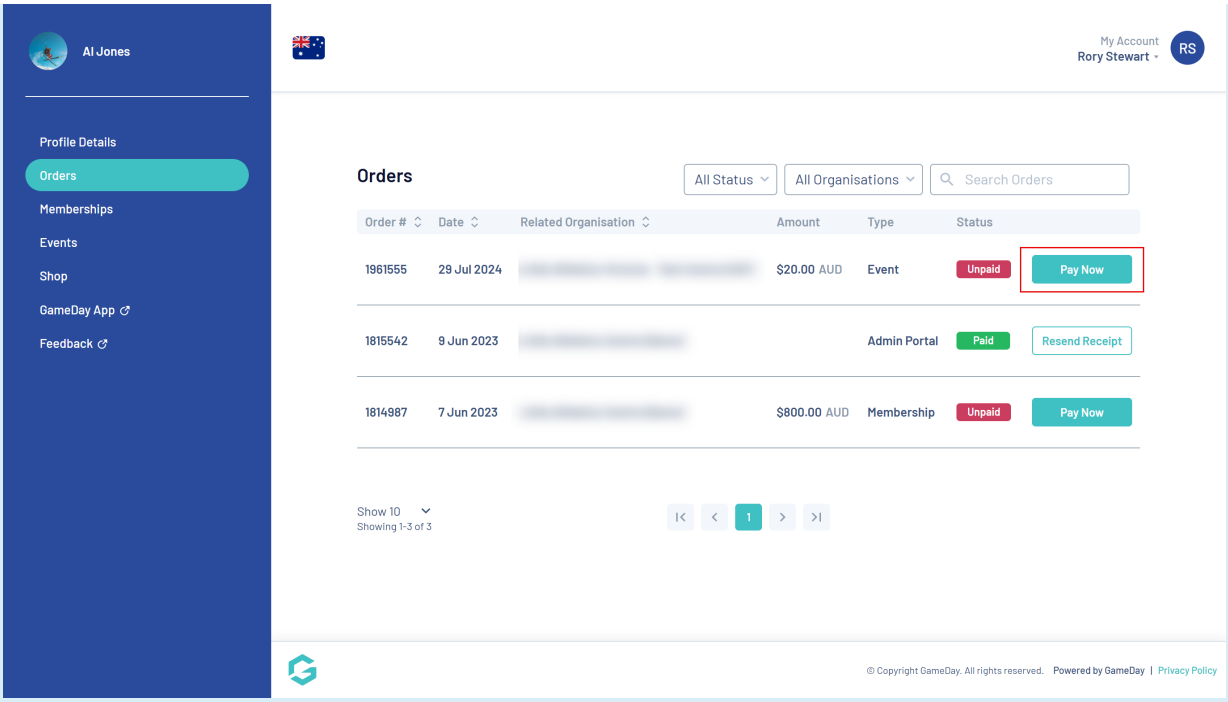
Step 2: Head to the Orders tab

In the left-hand menu, click/tap **ORDERS**



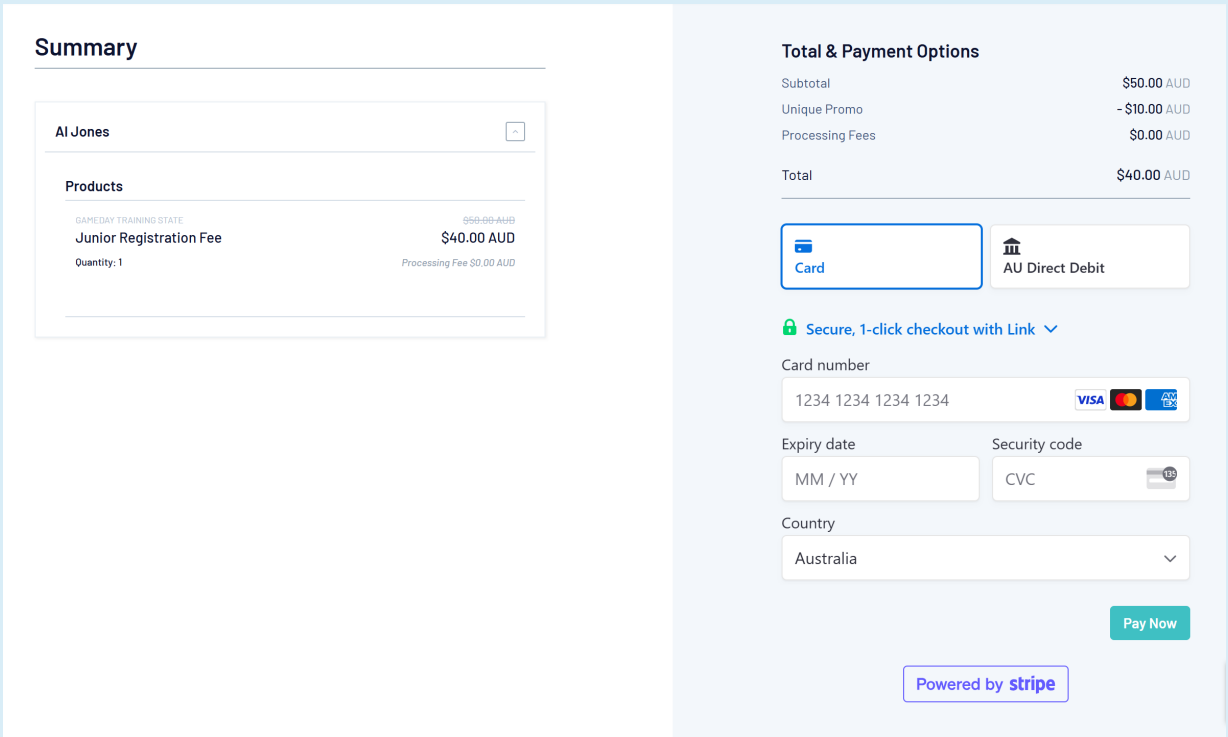
Step 3: Find an unpaid order and click Pay Now

Find the relevant unpaid order you want to pay, and click **PAY NOW**



Step 4: Pay for the order online

You will then be directed to the payment gateway, where you can review the order details and make your payment using your preferred payment method



Watch

Your browser does not support HTML5 video.

Related Articles