

How do I access my event tickets through my Member Profile?

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Overview

As an event entrant who has registered for a ticketed event, you automatically receive a PDF ticket that you can use to scan attendance into the event. You can access this in multiple ways:

- Open the ticket through the attachment on your confirmation email. This would have been sent to your GameDay account email immediately after completing your registration for the event
- Access your ticket digitally through the GameDay App
- Re-send the tickets to your email address through your Member Profile Portal

The guide below will walk you through the process of accessing your Member Profile Portal and sending a copy of your tickets to your GameDay account email.

Accessing the Member Profile portal

The GameDay membership portal link can be found here

In addition to the generic portal link above, each sport has the ability to generate their own sportspecific membership portal that they make place on their website, social media channels or send around by other means.

Note: If you are a GameDay administrator, click here to learn how to access your sport's member profile portal

To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page

G	
Login to Member Profile	
email@address.com	
Password password	
Login	
By clicking Login, you agree to the GameDay <u>Privacy Policy.</u> © Copyright GameDay. All rights reserved.	

Step-by-Step

Step 1: Choose your member

When you login to the Member Profile Portal, you will need to select the member profile you want to access. This may be a single member, or you may have multiple member profiles appearing here if you have used your account email (the email you used to login) to register multiple members to the sport. Select the relevant member to continue on to their profile

Select a Me	mber Profile	
Adam Bates 01 Jun 2006	Al Jones 11 Oct 2007	
Bella Rossi 12 Apr 2018	Belle Allsop 21 Feb 1986	
Ben Hollands 18 Jun 2009	Brett Harvey 01 Jun 2015	
Brian Hall 13 Feb 2014	Byron Yates 29 Jul 2015	
Christina Harvey	Corey Hills	

Step 2: Head to the Events tab

In the left-hand menu, select the **EVENTS** option.

Here, you can see a list of any current or previous events you have registered for in this sport/hierarchy, including:

- The event name
- The event organisation (club, association, centre etc.)
- A unique Order ID
- A unique Participant ID (if applicable)
- The order status



Adam Bates

Profile Details

Orders

Memberships

Events

Shop

GameDay App 🧷

Feedback 🗷

Step 3: Resend the tickets

Find the paid order you want to access the tickets for and select the **RESEND TICKETS** option. This will send the original payment receipt for your purchase, including the attached tickets, to your account email address (the email address you used to login)

Adam Bates	₩ ²	My Account Rory Stewart -
Profile Details Orders	Events	All Status ~ All Event Organisers ~ Q Search Events
Memberships	Event Name (Start/End Dates) 🗘	Event Organiser ≎ Order # ≎ Participant Order ID ≎ Status
Shop GameDay App Ø	GameDay B&F (1 Apr 2030 - 1 Apr 2030)	Silverwood Sports Association 2063163 Paid Resend Tickets
Feedback C	Awards Night 2024 (28 Dec 2024 - 28 Dec 2024)	Silverwood Sports Association 2063162 Unpaid Pay Now
	Athletics Carnival (2 Dec 2034 - 2 Dec 2034)	Silverwood Sports Association 2063161 GD2124 Paid Resend Tickets
	GameDay Basketball Tournament (31 Oct 2025 - 31 Oct 2025)	Silverwood Sports Association 2008493 BIB1 Paid Resend Tickets

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