

How do I check my shop purchases through my Member Profile?

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Overview

As a participant who has completed a registration for an organisation that uses GameDay to collect payments, you can check any merchandise/shop items you have purchased through your Member Profile Portal

Accessing the Member Profile portal

The GameDay membership portal link can be found here

In addition to the generic portal link above, each sport has the ability to generate their own sportspecific membership portal that they make place on their website, social media channels or send around by other means.

Note: If you are a GameDay administrator, click here to learn how to access your sport's member profile portal

To login to the Member Profile Portal, you can use the same credentials you used to register for the sport. If you can't remember your password, you can reset it using the Forgot Password? link on the login page

G	
Login to Member Profile	
email@address.com	
Password password	
Login	
By clicking Login, you agree to the GameDay <u>Privacy Policy.</u> © Copyright GameDay. All rights reserved.	

Step-by-Step

Step 1: Choose your member

When you login to the Member Profile Portal, you will need to select the member profile you want to access. This may be a single member, or you may have multiple member profiles appearing here if you have used your account email (the email you used to login) to register multiple members to the sport. Select the relevant member to continue on to their profile

	Select a Me	mber Profile
	Adam Bates 01 Jun 2006	Al Jones 11 Oct 2007
	Bella Rossi 12 Apr 2018	Belle Allsop 21 Feb 1986
e	Ben Hollands 18 Jun 2009	Brett Harvey of Jun 2015
	Brian Hall 13 Feb 2014	Byron Yates 29 Jul 2015
(Christina Harvey	Corey Hills

Step 2: Head to the Shop tab

In the left-hand menu, select the **SHOP** option. Here, you'll see any add-on or merchandise items you've purchased when registering for this sport/hierarchy, including:

- A unique Order ID
- The date of the order
- The product purchased
- Any attributes selected such as size or colour
- The price of the item
- The quantity of the item purchased
- The order status

Adam Bates	N							My Account Rory Stewart	RS
Profile Details Orders		Shop				All Product Own	ers ~ 🔍 🔍 Search Shop		
Events		Order #	Order Date	Product Name 🗘	Туре 🗘	Attributes 🗘	Product Owner 0	Price	
Shop GameDay App <i>C</i>		1938932	16 Apr 2024	Club Donation - \$10	Donations		Ducks	\$10.00 AUD	
Feedback ${\cal O}$		1938932	16 Apr 2024	Ducks Cap	Physical Goods	Colour (Default): Pink	Ducks	\$9.00 AUD	
		1816439	14 Jun 2023	Centre Uniform	Physical Goods	Size (Default): L	Little Athletics Centre (Demo)	\$20.00 AUD	

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