

How to Restrict a Member Profile in GameDay

30/07/2026 8:36 am AEST

Applying a restriction prevents a member profile from receiving non-critical communications, registering via forms, or having products/memberships assigned to them across all hierarchy levels.



Note: Essential system emails (such as password resets and payment receipts) will still be delivered

Step-by-Step Instructions

- 1. Locate the **Member Profile**
Go to the **Members List** in your GameDay dashboard
Find the relevant member and click **View** next to their name

asdfasdf	Male		03/12/2019		+61 300000000	asdf@asdf.com.gameday	View
Joned	Male		15/07/2010		+61400000000	sregmi+rego@sportstg.com	View
Cart	Male		18/12/2019		+61400000000	sregmi@sportstg.com	View
Testing	Male	Male	01/01/2023		+61456456456	anupma.pal@mygameday.app	View
3ates	Male	Male	01/06/2006		+61400100100	rory.stewart@mygameday.app	View
-hall	Male	Male	01/09/2000		+61411111111	awhite@sportstg.com	View
Smith	Male		11/11/1992	565 Woodville Road, Guildford, New South Wales, 2161, Australia	+61401922175	jiajun_1992@hotmail.com.gameday	View
asdfdsfsadf	Male		12/12/1992			ash.blackey420@hotmail.com.gameday	View
Turing	Male	Male	05/11/1992		+61400000006	sregmi+regoforcezero@sportstg.com	View
3arton	Male	Male	25/07/2018		+61400100200	alex@email.com.gameday	View

Show 25
Showing 1-25 of 1613

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- 2. Open **Restriction Settings**
On the member's profile page, click the **Restrict Member** button located near the top right corner

PVT National Body

Search...

CS Customer Service

Back to Members

Alex Barton Inactive

ACCOUNT

DOB 25 July 2018 (8)

Profile Details Activity Orders/Transactions Products Documents & Notes Accreditations

Basic Details Parents/Guardian Details Emergency/Medical Details Preferences Other

Legal Name * Alex Barton

DOB (Age) * 25/07/2018 (8)

Gender Male

Gender Identity Male

Email alex@email.com.gameday

Mobile Phone * +61 0400 100 200

Home Phone +61

Phone (Other) +61

Home Address

Mailing

Send Email

Restrict Member

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3. Enable Restrictions

In the pop-up modal, switch the **Restrict Member** toggle to the **ON** position

PVT National Body

Search...

CS Customer Service

Back to Members

Alex Barton Inactive

Profile Details Activity

Basic Details

Legal Name * Alex Barton

DOB (Age) * 25/07/2018 (8)

Gender Male

Gender Identity Male

Email alex@email.com.gameday

Mobile Phone * +61 0400 100 200

Home Phone +61

Phone (Other) +61

Home Address

Mailing

Send Email

Restrict Member

Restrictions apply to the whole member profile, across every organisation in the hierarchy.

Restrict Member

Stops non-critical emails and registration:

- Bulk communications
- Direct member emails
- Campaigns and payment requests
- Registering via forms
- Admins assigning products or memberships

Critical emails like password resets and payment receipts still send.

Reason for restriction (optional)

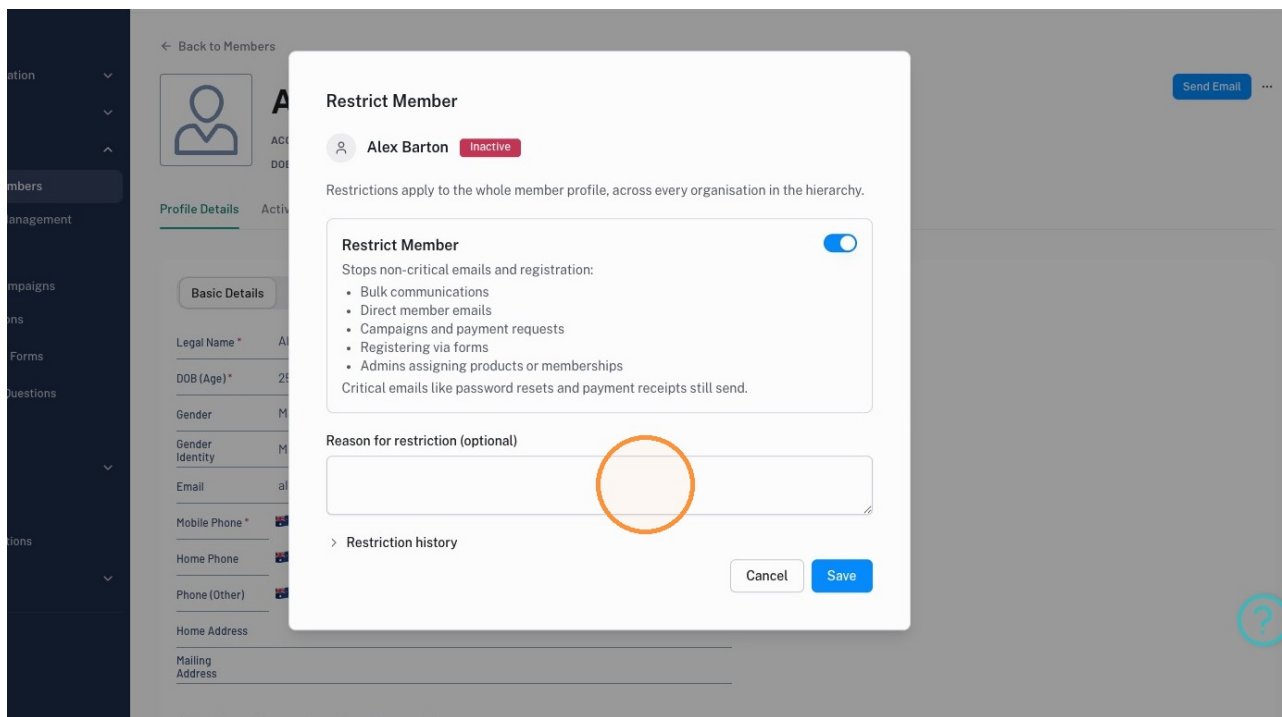
> Restriction history

Cancel Save

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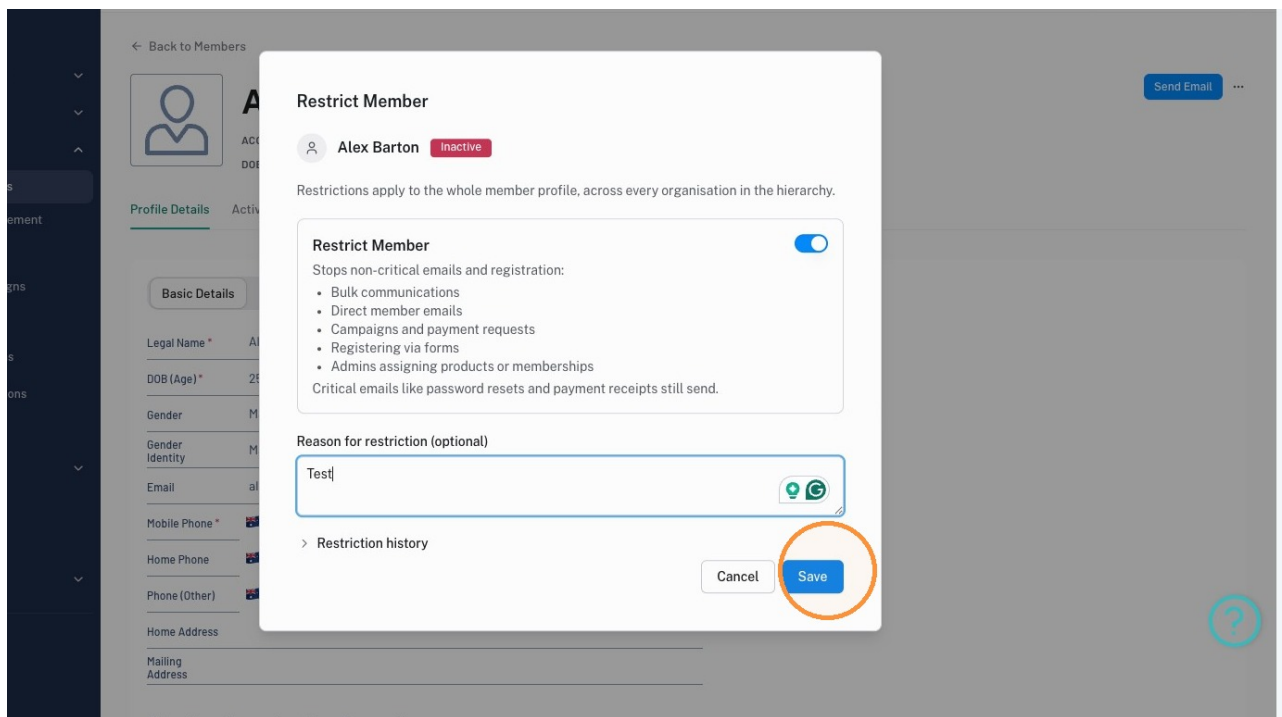
4. Add a Reason (Optional)

Enter a short note or explanation in the **Reason for restriction** field for record-keeping/auditing purposes



5. Save Changes

Click **Save** to confirm and apply the restriction.



Verification

Once saved, a notification banner will display at the top of the member's profile page confirming: "This member is restricted".

Dashboard

My Organisation

Finances

Members

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Duplicate Management

Clearances

Renewal Campaigns

Accreditations

Membership Forms

Products & Questions

Promotions

Events

Shop

Communications

Reporting

Community

PVT PVT National Body

Search...

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CS

Cut

← Back to Members

Alex Barton

Inactive

ACCOUNT

jorge.hadji@mygameday.app

DOB

25 July 2018 (8)

⚠ This member is restricted.

Profile Details

Activity

Orders/Transactions

Products

Documents & Notes

Accreditations

Basic Details

Parents/Guardian Details

Emergency/Medical Details

Preferences

Other

Legal Name *

Alex Barton

DOB (Age) *

25/07/2018 (8)

Gender

Male

Gender Identity

Male

Email

alex@email.com.gameday

Mobile Phone *

+61

0400 100 200

Home Phone

+61

Phone (Other)

+61