How to customise your storefront

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Overview

Customise lets you design what customers see when they visit your shop, using a live preview. You need the **Club Shop update** permission.

> **Important:** There is no draft. Clicking **Save** publishes your changes straight to your live shop.

Step-by-Step

Step 1: Open Customise

In the shop admin, click **Customise** in the sidebar. The storefront appears as a live preview.

Step 2: Edit a section

Click any section in the preview to edit it in place. Your storefront is made up of an announcement bar, a header, an optional hero banner, an optional text section, the product grid and a footer.

Step 3: Add or hide sections

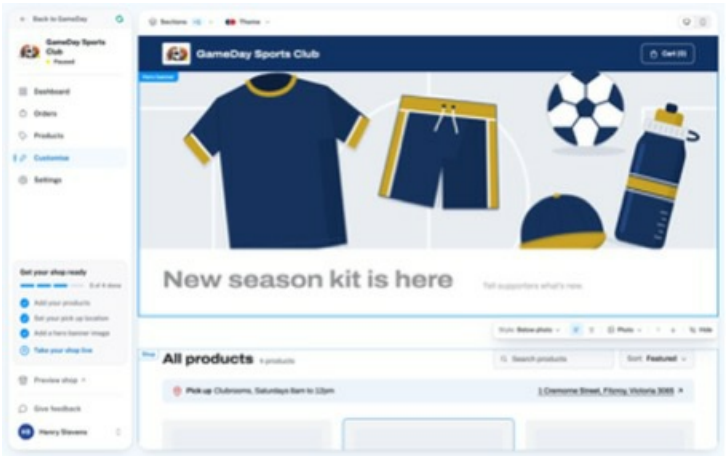
Click **Sections** to add or hide sections.

Step 4: Set your theme

Click **Theme** to set the corner style and your two colours, chosen from 10 fixed swatches.

Step 5: Add a hero banner

The hero banner starts hidden. Add a photo to enable its layouts. Images can be PNG, JPEG, WebP or GIF, up to 5 MB.



Step 6: Save

Click **Save** to publish your changes to the live shop.

> **Note:** If another admin saved changes while you were editing, you will be offered **Keep editing** or **Overwrite**. Overwrite replaces the other admin's save.

Troubleshooting

Message or situation	What to do
"Someone else saved this design while you were editing."	Another admin saved first. Choose **Keep editing** to review, or **Overwrite** to replace their save.
"That photo didn't upload", "Images must be PNG, JPEG, WebP or GIF." or "Images must be 5 MB or smaller."	Use a PNG, JPEG, WebP or GIF file of 5 MB or less.

Message or situation	What to do
“Customise can’t open” or “Couldn’t load the storefront preview.”	Your saved design can’t be read, and customers may not be able to open the shop. Contact GameDay Support straight away with your shop address.

Related articles

- How to update your shop settings
- How to add products to your Sports Shop